



# CITY PLANNING, DEVELOPMENT AND BUSINESS AFFAIRS COMMITTEE

## Agenda and Reports

for the meeting on

Tuesday, 7 April 2026

at 9.00 pm

in the Colonel Light Room, Adelaide Town Hall

Our Adelaide.  
**Bold.**  
**Aspirational.**  
**Innovative.**

CITY PLANNING, DEVELOPMENT AND BUSINESS AFFAIRS COMMITTEE  
Meeting Agenda, Tuesday, 7 April 2026, at 9.00 pm

Members – The Right Honourable the Lord Mayor, Dr Jane Lomax-Smith  
Deputy Lord Mayor, Councillor Noon (Chair)  
Councillor Martin (Deputy Chair)

Councillors Abrahamzadeh, Cabada, Couros, Davis, Freeman, Giles, Maher, Dr Siebentritt and Snape

## Agenda

Item	Pages
<b>1. Acknowledgement of Country</b>	
At the opening of the City Planning, Development and Business Affairs Committee meeting, the Chair will state:	
‘Council acknowledges that we are meeting on traditional Country of the Kaurna people of the Adelaide Plains and pays respect to Elders past and present. We recognise and respect their cultural heritage, beliefs and relationship with the land. We acknowledge that they are of continuing importance to the Kaurna people living today.	
And we also extend that respect to other Aboriginal Language Groups and other First Nations who are present today.’	
<b>2. Apologies and Leave of Absence</b>	
Leave of Absence - Councillor Cabada	
<b>3. Confirmation of Minutes - 3/3/2026</b>	
That the Minutes of the meeting of the City Planning, Development and Business Affairs held on 3 March 2026, be taken as read and be confirmed as an accurate record of proceedings.	
View public <a href="#">3 March 2026</a> Minutes.	
<b>4. Declaration of Conflict of Interest</b>	
<b>5. Deputations</b>	
<b>6. Workshops</b>	
Nil	
<b>7. Reports for Recommendation to Council</b>	
7.1 Sustainability Incentive Scheme – Annual Report and Operating Guidelines Review	3 - 64
7.2 Extreme Weather Support for People Sleeping Rough	65 - 72
<b>8. Reports for Noting</b>	
Nil	
<b>9. Closure</b>	

## Sustainability Incentive Scheme – Annual Report and Operating Guidelines Review

Strategic Alignment – Our Environment

Public

**Tuesday 7 April 2026**

**City Planning, Development and Business Affairs Committee**

**Program Contact:**

Sarah Gilmour, Associate Director Park Lands, Policy & Sustainability

**Approving Officer:**

Ilia Houridis, Director City Shaping

## EXECUTIVE SUMMARY

The purpose of this report is to:

- Provide the outcomes of the Sustainability Incentives Scheme (SIS) for 2025/26 to 10 March 2026; and
- Outline, and seek approval for, proposed amendments to the Sustainability Grants and Incentives Program Operating Guidelines (the Operating Guidelines) (**Attachment A**), for implementation from 1 July 2026.

The SIS has been operating since 2015 and is a key lever for community-led climate action, as set out in the Strategic Plan 2024-2028 and the Integrated Climate Strategy 2030.

In line with the priorities of the Integrated Climate Strategy, the SIS provides incentives for residents, businesses and not-for-profit groups to invest in sustainable practices and technology that contribute to lowering community emissions across the City of Adelaide (CoA).

In the financial year 2025/26 to 10 March 2026, the SIS invested \$159,932 in 91 projects and leveraged \$7.85 of community investment for every dollar spent. The cumulative annual emissions reduction for projects approved in 2025/26 to-date is estimated to be 144.4 tonnes of carbon dioxide equivalent (tCO<sub>2</sub>e).

Since its introduction in 2015, the SIS has invested \$2.06 million into over 1,000 projects and, over the lifespan of all incentives provided since July 2015, the estimated cumulative emissions reduction is 23,180 tCO<sub>2</sub>e. This volume is equivalent to the annual emissions of over 5,000 passenger vehicles.

Administration has completed an annual review of the SIS program and proposes amendments to:

- Reduce the number of incentives by removing those not contributing to electrification outcomes, direct emissions savings or demonstrating value for money including rainwater tanks, landscaping, reusable containers, and commercial green waste diversion.
- Simplify processes for both the applicant and the Administration including processes for eligibility, application and approval, funding acquittal, pre-commitments, and requirements for documented evidence.
- Simplify criteria and rebate amounts across a range of incentives including solar and EV charging to encourage uptake of incentives with lower cost per tonne of carbon emissions reduction (noting the best performing incentives are EV charging, solar, insulation and active transport).
- Improve access to incentives for larger-scale, whole-of-building projects, including and aligned to adaptive reuse in association with the Adaptive Reuse City Housing Initiative (ARCHI) program.
- Improve naming conventions for incentives and correct minor technical errors.

Following Council's adoption of the Funding Programs Policy in June 2024 ([Link 1](#)), CoA Funding Programs are to be reviewed and approved by Council on a four-year basis, in the year following the adoption of the Council's Strategic Plan. The SIS will transition from an annual review to a four-year review cycle. The next programmed review of the Operating Guidelines is in 2029 (as part of the next iteration of Council's Strategic Plan).

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# RECOMMENDATION

The following recommendation will be presented to Council on 14 April 2026 for consideration

THAT THE CITY PLANNING, DEVELOPMENT AND BUSINESS AFFAIRS COMMITTEE RECOMMENDS TO COUNCIL

THAT COUNCIL

1. Notes the environmental outcomes of the Sustainability Incentives Scheme for 2025/2026 to 10 March 2026 as outlined in Item 7.1 on the Agenda for the City Planning, Development and Business Affairs Committee held on 7 April 2026.
  2. Notes that a final end of financial year update on the environmental outcomes for the full 2025/26 Financial Year will be communicated to Council Members via E-News.
  3. Notes the next programmed review of the Sustainability Grants and Incentives Program Operating Guidelines is in 2029.
  4. Approves amendments to the Sustainability Grants and Incentives Program Operating Guidelines for 2026/27 as contained in Attachment A to Item 7.1 on the Agenda for the City Planning, Development and Business Affairs Committee held on 7 April 2026.
  5. Authorises the Chief Executive Officer, or delegate, to finalise the amended Sustainability Grants and Incentives Program Operating Guidelines as contained in Attachment A to Item 7.1 on the Agenda for the meeting of the City Planning, Development and Business Affairs Committee held on 7 April 2026 and review related documentation and terms and conditions publicly available on the City of Adelaide's website for consistency with the amendments to the Sustainability Incentives Scheme.
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## IMPLICATIONS AND FINANCIALS

City of Adelaide 2024-2028 Strategic Plan	<b>Strategic Alignment – Our Environment</b> Support a 50% reduction in the city’s community greenhouse gas emissions by 2030 from the 2020 baseline with an ambition to be net zero by 2035.
Policy	The Funding Programs Policy ( <a href="#">Link 1</a> ) requires that changes to Funding Program Operating Guidelines, including altering eligibility criteria or the types of activities supported, requires Council approval.
Consultation	Changes to the Sustainability Incentives Scheme (SIS) will be communicated on the City of Adelaide’s website.
Resource	Not as a result of this report
Risk / Legal / Legislative	Not as a result of this report
Opportunities	The SIS is reviewed to ensure alignment with the Integrated Climate Strategy and deliver community emissions reduction towards Council’s strategic target to ‘Support a 50% reduction in the city’s community greenhouse gas emissions by 2030 from the 2020 baseline with an ambition to be net zero by 2035’.
25/26 Budget Allocation	The 2025/26 Annual Business Plan and Budget adopted on 24 June 2025 includes an operating budget of \$233,000 for the SIS.
Proposed 26/27 Budget Allocation	The draft 2026/27 Annual Business Plan and Budget includes an operating budget for the delivery of the Integrated Climate Strategy through the Park Lands, Policy and Sustainability program, which manages the delivery of the SIS.
Life of Project, Service, Initiative or (Expectancy of) Asset	The SIS has been ongoing since 2015, with regular reviews of incentive offerings to ensure alignment with Council and community needs. The Funding Programs Policy provides for Funding Programs to be reviewed and approved by Council on a four-year basis, in the year following the adoption of the Council’s Strategic Plan. The next programmed review of the Operating Guidelines is in 2029.
25/26 Budget Reconsideration (if applicable)	Not as a result of this report
Ongoing Costs (eg maintenance cost)	Not as a result of this report
Other Funding Sources	Not as a result of this report

# DISCUSSION

## Purpose

1. The purpose of this report is to provide the outcomes of the Sustainability Incentives Scheme (SIS) for 2025/26 to 10 March 2026 and outline amendments to the Sustainability Grants and Incentives Program Operating Guidelines (the Operating Guidelines), for implementation from 1 July 2026.

## Background

2. SIS has been operating since 2015 and is a key lever for community-led climate action, as set out in the Strategic Plan 2024-2028 and the Integrated Climate Strategy 2030.
3. At its meeting on 1 July 2025 ([Link 2](#)), the City Planning, Development and Business Affairs Committee noted the environmental outcomes from the SIS program for 2024/25, the proposed amendments to the Scheme and the associated changes to the SIS Operating Guidelines. The amendments were endorsed by the Council on 8 July 2026.

## 2025/2026 YTD SIS program outcomes (as of 10 March 2026)

4. 2025/26 Year-To-Date (to 10 March) outcomes for the SIS program include:
  - 4.1. \$159,932 has been invested in 91 projects for a total investment of \$1.225,466 and a resultant return on investment (RoI) of \$7.85 of community investment for every dollar spent.
  - 4.2. The cumulative emissions reduction is estimated to be 144.4 tCO<sub>2</sub>e. This is equivalent to saving the annual emissions of 13 households.
  - 4.3. Estimated energy and gas savings for projects approved to-date are provided below.

Category	Annual Savings	Equivalency
Electricity	6,060 MWh	1,210 households' electricity consumption
Gas	3,730 GJ	1,005 households' gas consumption

5. Since its introduction in 2015, the SIS has invested \$2.06 million into over 1,000 projects with an estimated cumulative emissions reduction of 23,180 tCO<sub>2</sub>e.

## Proposed Amendments to the Sustainability Incentives Scheme

6. The following is a summary of the proposed amendments to the Operating Guidelines (**Attachment A**):
  - 6.1. Reduce the number of incentives by removing those not contributing to electrification outcomes, direct emissions savings or demonstrating value for money including rainwater tanks, landscaping, reusable containers, and commercial green waste diversion.
  - 6.2. Simplify processes for both the applicant and the Administration including processes for eligibility, application and approval, funding acquittal, pre-commitments, and requirements for documented evidence.
  - 6.3. Simplify criteria and rebate amounts across a range of incentives including solar and EV charging to encourage uptake of incentives with lower cost per tonne of carbon emissions reduction (noting the best performing incentives are EV charging, solar, insulation and active transport).
  - 6.4. Improve access to incentives for larger-scale, whole-of-building projects, including and aligned to adaptive reuse in association with the Adaptive Reuse City Housing Initiative (ARCHI) program.
  - 6.5. Improve naming conventions for incentives and correct minor technical errors.
7. A marked-up version of the amended Operating Guidelines is provided (**Attachment B**).

## Next steps

8. Pending decision by Council, the following next steps are proposed:
  - 8.1. The amended Operating Guidelines will be included on the City of Adelaide Policy Register.
  - 8.2. Related documentation and terms and conditions publicly available on the City of Adelaide's website will be updated for consistency with the amendments.
  - 8.3. The Administration will tailor its SIS program marketing for the 2026/27 to target outcomes for:
    - 8.3.1. Improved whole of building energy performance for adaptive reuse projects.

8.3.2. Residential EV charging uptake.

8.3.3. Uptake of smart and green energy in homes.

9. Separately but concurrently, the Administration is undertaking an investigation into the opportunities and barriers to support greater electrification of commercial buildings across the City of Adelaide. This project will continue into the first half of 2026/27 with the findings of the investigation to inform future program focus and design of the design of the SIS.
10. The 2026/27 funding round for SIS opens on 1 July 2026.

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## DATA AND SUPPORTING INFORMATION

**Link 1** – [City of Adelaide Funding Programs Policy](#)

**Link 2** – [Agenda - City Planning, Development and Business Affairs Committee - 1 July 2025](#)

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## ATTACHMENTS

**Attachment A** – Amended Sustainability Incentives Scheme Operating Guidelines

**Attachment B** – Sustainability Incentives Scheme Operating Guidelines – marked up version

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- END OF REPORT -

# Sustainability Grants and Incentives Program Operating Guidelines

14 April 2026

Council

<p><b>PURPOSE</b></p>	<p>This Operating Guideline has been prepared to support City of Adelaide (CoA) employees to ensure consistency in administering grants and incentives delivered to support sustainability outcomes focused on carbon emissions reduction.</p> <p>This Operating Guideline has been separated into two sections:</p> <ol style="list-style-type: none"> <li>1. Grants Operation (Sustainability Program Grants)</li> <li>2. Incentives Operation (Sustainability Incentives Scheme or SIS)</li> </ol>
<p><b>GRANTS OPERATION</b></p>	<p><b>Strategic Context</b></p> <p>Sustainability Program Grants may be used by the City of Adelaide to support priorities and actions outlined in the City of Adelaide’s Integrated Climate Strategy 2030.</p> <p><b>Objectives</b></p> <p>Objectives for individual grant programs will be listed in public facing guidance and terms and conditions documentation. Objectives must clearly link to a strategic outcome or priority area related to sustainability, climate or circular economies.</p> <p><b>Eligibility</b></p> <p>Eligibility for individual grant programs will be listed in public facing guidance and terms and conditions documentation. Eligibility criteria will clearly state who is eligible and who is ineligible for the specific program.</p> <p>Applications in any grant program will be ineligible if any of the following apply:</p> <ul style="list-style-type: none"> <li>• The applicant undertakes canvassing or lobbying of councillors or employees of the City of Adelaide in relation to their grant application during the application and assessment process;</li> <li>• The application does not meet the identified priorities;</li> <li>• The application will contravene an existing City of Adelaide Policy or Operating Guideline;</li> <li>• Applicants are yet to acquit on any previous Council funding or finalise outstanding debts to Council.</li> </ul> <p>Current Council employees who are residents are eligible to apply for funding.</p> <p>Applicants that have received funding from other grants are not precluded from receiving funding from Sustainability Program Grants or SIS.</p>

	<p>Applicants may be eligible for funding more than once per year.</p> <p><b>Assessment Criteria</b></p> <p>To support decision-making, a set of assessment criteria will be developed for each category within individual grant programs and will be included in the relevant public facing documentation. Assessment criteria should include at a minimum:</p> <table border="0"> <thead> <tr> <th style="text-align: left;"><b>CRITERIA</b></th> <th style="text-align: right;"><b>WEIGHTING</b></th> </tr> </thead> <tbody> <tr> <td>Strategic alignment with the priorities of the grant</td> <td style="text-align: right;">15%</td> </tr> <tr> <td>Cultural, social, and environmental outcomes (including cost per tonne of carbon emissions reduction)</td> <td style="text-align: right;">15%</td> </tr> </tbody> </table> <p>Other criteria should be specific to the individual grant’s objectives.</p> <p><b>Application and Approval Process</b></p> <p>Applicants seeking funding can apply by submitting an application form within the advertised timeframes through online submission via Smart Grants.</p> <p>Once submitted, an application will be assessed according to:</p> <ul style="list-style-type: none"> <li>• The eligibility criteria;</li> <li>• Assessment criteria; and</li> <li>• Available funding.</li> </ul> <p>Where an application is incomplete or inaccurate, the applicant will be contacted and asked to supply additional information.</p> <p>City of Adelaide understands that in some circumstances formal application and acquittal processes may not be accessible and available for everyone and will provide support to individuals or groups to ensure the Sustainability Program Grants are fair and accessible.</p> <p><b>Roles and Responsibilities</b></p> <p>Sustainability Program Grants will be organised and run by specific officers within the Low Carbon and Circular Economy Team.</p> <p>Each officer will organise an assessment panel when required for their specific grant program.</p> <p>Administration aims to provide all applicants with the opportunity to access support and feedback while considering the application to the Sustainability Program Grants.</p> <p>Council is committed to creating opportunities for collaboration and encourages applicants and Administration to work together to ensure that shared outcomes can be achieved.</p> <p><b>Decision Making</b></p>	<b>CRITERIA</b>	<b>WEIGHTING</b>	Strategic alignment with the priorities of the grant	15%	Cultural, social, and environmental outcomes (including cost per tonne of carbon emissions reduction)	15%
<b>CRITERIA</b>	<b>WEIGHTING</b>						
Strategic alignment with the priorities of the grant	15%						
Cultural, social, and environmental outcomes (including cost per tonne of carbon emissions reduction)	15%						

Based on the identified program priorities, eligibility criteria and assessment guidelines, Administration will assess each application received as part of the Sustainability Program Grants and refer funding recommendations up to the value of \$50,000 (excluding GST) for a single application to the Manager Low Carbon and Circular Economy or appropriately delegated officer.

Funding recommendations in excess of \$50,000 will be presented to Council for decision.

#### **Funding Source**

Funding for the Sustainability Program Grants is subject to the City of Adelaide's Annual Business Plan and Budget annually. All grant funds will be allocated, administered and managed in a responsible and transparent manner. Approved grants will not exceed the annual budget. We have considered other funding sources available to avoid duplication.

#### **Notification and Payment**

All applicants will be notified in writing of the outcome of their application.

All successful applicants will be required to:

- Provide to City of Adelaide a copy of their organisation's Public Liability Insurance "Certificate of Currency" (minimum \$20 million) where relevant;
- Provide to City of Adelaide relevant details for Electronic Funds Transfer of grant monies;
- Sign a funding agreement detailing the grant's terms and conditions.

#### **Funding Acquittal**

All successful applicants (including multi-year funding commitments) will be required to provide a detailed written report on all outcomes of the project funded by City of Adelaide in the form of an acquittal report document (a template will be provided). For multi-year commitments, applicants will be required to set the acquittal year during the application process. If a project spans more than one year, a project update will be required at the end of each year. Acquittal reports will be required within 6 weeks from the conclusion of each project or annually for multi-year funding commitments. Applicants may also be required to present, promote and share their successful grant projects with the local community and/or other grant recipients.

#### **Key Performance Indicators**

Key measures of performance for the Sustainability Program Grants will be;

- Alignment of funding with the City of Adelaide Strategic Plan and any other identified strategic priorities;
- Impact on sustainability measures, including but not limited to reductions in greenhouse gas emissions, increases in resource recovery and improvements in biodiversity;
- Funded projects are successfully completed within funding agreement and a report and acquittal is submitted at the end of the project;
- Funded applicants achieve the stated outcomes;
- Annual promotion of Grants Program;

	<ul style="list-style-type: none"> <li>Total amount of City of Adelaide funding distributed annually and total matched funds to measure return on investment.</li> </ul> <p><b>Monitoring and Implementation</b></p> <p>The performance of the Sustainability Program Grants will be monitored through the administrative and financial systems of City of Adelaide.</p> <p>Individual funding programs will report outcomes to Council on an annual basis and will include an assessment of the cost per tonne of the emission reduction outcomes.</p>
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<p><b>INCENTIVES OPERATION</b></p>	<p><b>Strategic Context</b></p> <p>The City of Adelaide’s Sustainability Incentives Scheme (SIS) is a primary driver for community action to support priorities outlined in the City of Adelaide’s Integrated Climate Strategy 2030.</p> <p><b>Objectives</b></p> <p>The objectives of the Sustainability Incentives Scheme are:</p> <ul style="list-style-type: none"> <li><b>Carbon emissions reduction and increase climate resilience</b> – support an overall reduction of carbon emissions, drive electrification, and increase climate adaption and resilience across the city.</li> <li><b>Growing renewables</b> – increase smart utilisation and storage of renewable electricity during peak supply periods.</li> <li><b>Support the economy</b> to divert waste, including food waste, from landfill, become more circular and increase resource recovery.</li> <li><b>Equity, access, and affordability</b> – accelerate uptake of sustainable technologies, practices, and initiatives in an equitable and financially responsive way.</li> <li><b>Minimal administrative burden</b> – ensuring incentives are relatively simple to assess and provide a transparent application process.</li> </ul> <p><b>Eligibility</b></p> <p>The General Eligibility Criteria below apply to every available incentive:</p> <ul style="list-style-type: none"> <li>The property must be located within the City of Adelaide municipal area.</li> <li>Applications must be submitted within 12 months of project completion.</li> <li>Incentive funding is subject to City of Adelaide’s annual budget processes and funding is limited.</li> <li>City of Adelaide reserves the right to cease incentives at any time without notification and applications are not guaranteed to receive funding (except where pre-commitment has been approved and activated).</li> <li>Eligibility of specific products or services is at City of Adelaide’s discretion. City of Adelaide reserves the right to reject any applications.</li> <li>Rebates will be applied to the out-of-pocket installation or service cost incurred by the owner, occupier of the premise or body corporation, after all other incentives, grants, rebates, and discounts received have been deducted.</li> </ul>
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- The applicant acknowledges and agrees that the City of Adelaide accepts no liability in respect of any claim, cause of actions, loss or damage arising out of, or in relation to, any device purchased, or service procured under the incentives.
- Sustainability measures/devices supported through the incentives must be installed by appropriately licensed and accredited installers, and maintained in accordance with any relevant guidelines, and in a manner which does not pose risks to the health or welfare of any person.
- Where a Development Application (DA), is required for a specific incentive, it must be approved before applying.
- If approved, it may take City of Adelaide up to 30 working days to pay the rebate.
- The City of Adelaide may request provision of information associated with the project including data for the preparation of a public facing case study.
- If the location for installation of a device supported through the incentives is within a strata or community title property, proof of the approval to install the device from the body corporate or equivalent must be provided with the application if applicable - refer to the relevant Strata Agreement.
- If a tenant is applying for an incentive, a written letter of permission from their landlord must be provided with their application to be eligible for the rebate.

Current Council employees who are residents are eligible to apply for funding. Applicants that have received funding from other grants are not precluded from receiving funding from the Sustainability Incentives Scheme.

Applicants may be eligible for funding more than once per year.

Each incentive has its own specific eligibility criteria as defined in **Appendix A**.

#### **Application and Approval Process**

Applicants seeking funding can apply by submitting an application form within the advertised timeframes through online submission via Smarty Grants.

Once submitted, an application will be assessed according to:

- The eligibility criteria; and
- Available funding.

Where an application is incomplete or inaccurate, the applicant will be contacted and asked to supply additional information.

The majority of applications will be processed post-project completion (once the applicant has paid in full).

A pre-commitment is required for the incentive 'Bundled Rebates – Whole Building Approach' as this is for larger scale, whole-building approaches to sustainability where the greatest funding is available.

	<p>Pre-commitments are offered to applicants, but not required, for all other incentives.</p> <p>A pre-commitment does not carry over into a new financial year; the pre-committed project needs to be completed, and final documentation submitted to the Administration, before the end of the relevant financial year.</p> <p>When pre-commitments are approved, for funds to be released applicants must provide evidence of:</p> <ul style="list-style-type: none"><li>• Completed installation/eligible action(s); and</li><li>• Meeting all requirements of the incentive(s).</li></ul> <p>All supporting information must be provided to the Administration by the given expiration date, unless otherwise agreed in writing.</p> <p>Administration will not pre-commit more than 75% of unallocated funding at any time in a financial year.</p> <p>Council understands that formal application processes are not accessible and available for everyone and will provide support to individuals or groups to ensure the Sustainability Incentives Scheme is fair and accessible.</p> <p><b>Roles and Responsibilities</b></p> <p>The Climate Change Coordinator is responsible for administrating the Sustainability Incentives Scheme. Administration aims to provide all applicants with the opportunity to access support and feedback while considering the application to the Sustainability Incentives Scheme. Council is committed to creating opportunities for collaboration and encourages applicants and City of Adelaide to work together to ensure that shared outcomes can be achieved.</p> <p><b>Decision Making</b></p> <p>Based on the above program objectives, eligibility criteria and application and approval process, City of Adelaide will assess each application received as part of the Sustainability Incentives Scheme and refer funding recommendations up to the value of \$50,000 (excluding GST) for a single application to the Manager Low Carbon and Circular Economy or appropriately delegated officer.</p> <p>Funding recommendations in excess of \$50,000 will be presented to Council for decision.</p> <p><b>Funding Source</b></p> <p>Funding for the Sustainability Incentives Scheme is subject to the City of Adelaide's Annual Business Plan and Budget annually. All incentive funds will be allocated, administered and managed in a responsible and transparent manner. Approved incentives will not exceed the annual budget. We have considered other funding sources available to avoid duplication.</p> <p><b>Notification and Payment</b></p> <p>All applicants will be notified in writing of the outcome of their application.</p>
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	<p>All successful applicants will be required to provide to City of Adelaide relevant details for Electronic Funds Transfer of grant monies.</p> <p><b>Key Performance Indicators</b></p> <p>Key measures of performance for the Sustainability Incentives Scheme will be;</p> <ul style="list-style-type: none"> <li>• Applications received and approved by type of incentive</li> <li>• Total amount of funding distributed annually and total matched funds to measure return on investment</li> <li>• Overall investment ratio (total investment/ rebates) since 2015</li> <li>• Impact on sustainability measures, including but not limited to; <ul style="list-style-type: none"> <li>○ Reductions in greenhouse gas emissions</li> <li>○ Energy efficiency improvements</li> <li>○ Total Solar PV installed</li> <li>○ Total Energy Storage (kWh) installed</li> <li>○ Total EV Charging Stations installed</li> <li>○ Increases in resource recovery.</li> </ul> </li> </ul> <p>All applicants may also be required to present, promote and share their successful grant projects with the local community and/or other grant recipients.</p> <p><b>Monitoring and Implementation</b></p> <p>The performance of the Sustainability Incentives Scheme will be monitored through the administrative and financial systems of City of Adelaide.</p> <p>Individual funding programs will report outcomes to Council on an annual basis and will include an assessment of the cost per tonne of the emission reduction outcomes. Updates will be captured in the Council programs reporting process.</p> <p>City of Adelaide is committed to regular review of the Sustainability Incentives Scheme to ensure City of Adelaide is providing relevant incentives to encourage our community to transition to a climate ready, low carbon and circular economy, consistent with industry and market trends. Recommendations from these reviews will be presented to Council for consideration.</p>
<p><b>OTHER USEFUL DOCUMENTS</b></p>	<p><b>Related documents</b></p> <ul style="list-style-type: none"> <li>▪ Public facing guidance and terms and conditions documents</li> <li>▪ How to for SmartyGrants and payments</li> </ul> <p><b>Relevant legislation</b></p> <ul style="list-style-type: none"> <li>• <i>Local Government Act 1999 (SA)</i></li> <li>• <i>City of Adelaide Act 1998 (SA)</i></li> <li>• <i>Environmental Protection Act 1993 (SA)</i></li> <li>• <i>Planning, Development and Infrastructure Act 2016 (SA)</i></li> <li>• <i>Heritage Act 1993 (SA)</i></li> </ul>
<p><b>ADMINISTRATIVE</b></p>	<p>As part of Council's commitment to deliver the City of Adelaide Strategic Plan, services to the community and the provision of transparent information, all policy documents</p>

**SUSTAINABILITY GRANTS AND INCENTIVES PROGRAM OPERATING GUIDELINES**

are reviewed as per legislative requirements or when there is no such provision a risk assessment approach is taken to guide the review timeframe.

This Policy document will be reviewed every **four** years in the year following the adoption of Council’s new Strategic Plan unless legislative or operational change occurs beforehand. The next review is required in **2029**.

**Review history:**

Trim Reference	Authorising Body	Date/ Decision ID	Description of Edits
ACC2024/32737	Council	13/02/2024	Creation
ACC2025/86768	Council	08/07/2025	Amendments to align with City of Adelaide Funding Programs Policy
TBC	Council	TBC	Amendments to align with the outcomes of the 2025/2026 SIS Annual Review

**Contact:**

For further information contact the City Shaping Portfolio.

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## APPENDIX A

**Sustainability Incentives Scheme Program Specific Eligibility Criteria**

The tables below provide an overview of eligibility for each individual incentive and provide examples of what would be ineligible for each incentive currently available through the Sustainability Incentives Scheme.

**1. Smart and Green Energy**

<b>Appliance Electrification</b>	<b>Eligible</b>	<b>Ineligible</b>
<b>Categories and Description</b>	<ul style="list-style-type: none"> <li>50% up to \$1,000 (residential) and \$5,000 (commercial and not-for-profit)</li> </ul> <p>Categories are:</p> <ul style="list-style-type: none"> <li>Hot Water Systems</li> <li>Heating Ventilation and Air Conditioning Systems</li> <li>Cooking Appliances – Stove Tops</li> <li>Cooking Appliances – Ovens</li> <li>Other Gas Appliances</li> </ul> <p>Appliance must be replacing a gas or wood burning appliance with either an all-electric or solar powered appliance. If there is no appliance to replace, evidence of capping off gas is required.</p>	<ul style="list-style-type: none"> <li>Replacement of an electric appliance.</li> <li>Replacement with a gas or hybrid (including gas) appliance.</li> </ul>
<b>Entities</b>	<ul style="list-style-type: none"> <li>Houses (Owner Occupied)</li> <li>Houses (Tenanted)</li> <li>Houses (Commonwealth Concession Card Holders)</li> <li>Residential Strata/Community/Body Corporation Buildings</li> <li>Small to Medium Enterprises</li> <li>Multistorey Commercial properties</li> <li>Not-for-profit Community or Sporting Facilities</li> </ul>	Not applicable
<b>Limits per category</b>	<p><b>Eligible Residential, Business, Community and Sporting Premises</b> – maximum of one application per rateable, rate exempt or rate rebated premise.</p> <p><b>Building Owners, Community Corporations and Body Corporates</b> – maximum of one application per dwelling.</p>	Multiple applications per rateable, rate exempt or rate rebated premise, or dwelling

**SUSTAINABILITY GRANTS AND INCENTIVES PROGRAM OPERATING GUIDELINES**

<b>Switchboard Upgrades</b>	<b>Eligible</b>	<b>Ineligible</b>
<b>Categories and Description</b>	<ul style="list-style-type: none"> <li>50% up to \$5,000 – upgrade of switchboard to support electrification, solar and/or battery installation, or EV Charging</li> </ul>	Not applicable
<b>Entities</b>	<ul style="list-style-type: none"> <li>Houses (Owner Occupied)</li> <li>Houses (Tenanted)</li> <li>Houses (Commonwealth Concession Card Holders)</li> <li>Residential Strata/Community/Body Corporation Buildings</li> <li>Small to Medium Enterprises</li> <li>Multistorey Commercial properties</li> <li>Not-for-profit Community or Sporting Facilities</li> </ul>	Not applicable
<b>Limits</b>	<p><b>Eligible Residential, Business, Community and Sporting Premises</b> – maximum of one application per rateable, rate exempt or rate rebated premise.</p> <p><b>Building Owners, Community Corporations and Body Corporates</b> – maximum of one application per site record</p>	Multiple applications per rateable, rate exempt or rate rebated premise, or site record
<b>Project Types</b>	<ul style="list-style-type: none"> <li>Undertaking a load study to determine if there’s sufficient capacity for an electrification project.</li> <li>Creation of a separate dedicated distribution board for electrification.</li> <li>Installation of control hardware (eg for EV chargers).</li> <li>Upgrade of existing equipment to increase capacity in switchboard for additional equipment</li> </ul>	Switchboard upgrades not associated with supporting electrification, solar and/or battery installation, or EV Charging

Solar PV		Eligible	Ineligible
<b>Categories and Descriptions</b>		<ul style="list-style-type: none"> <li>• 20% up to \$5,000 &gt;1.5kW Solar PV System</li> </ul>	<ul style="list-style-type: none"> <li>• &lt;1.5kW Solar PV System</li> </ul>
<b>Entities</b>		<ul style="list-style-type: none"> <li>• Houses (Owner Occupied)</li> <li>• Houses (Tenanted)</li> <li>• Houses (Commonwealth Concession Card Holders)</li> <li>• Residential Strata/Community/Body Corporation Buildings Shared Use areas or individual tenants</li> <li>• Small to Medium Enterprises</li> <li>• Multistorey Commercial properties</li> <li>• Not-for-profit Community or Sporting Facilities</li> </ul>	Not applicable
<b>Limits</b>		Maximum of one application per retail electricity meter (National Meter Identifier – NMI).	Multiple applications per retail electricity meter (NMI)
<b>Power Purchase Agreements</b>		Solar PV systems purchased on a solar lease or power purchase agreements are eligible if the outright ownership is vested with the property owner or tenant at the end of the contracted term.	Solar PV systems purchased on a solar lease or power purchase agreements where outright ownership is vested with an external third party at the end of the contracted term.

EV Charging

Eligible

Ineligible

**SUSTAINABILITY GRANTS AND INCENTIVES PROGRAM OPERATING GUIDELINES**

<p><b>Categories and Description</b></p>	<p><b>EV Charging Stations</b></p> <ul style="list-style-type: none"> <li>• 50% up to \$1,000 per EV charging station – Electric vehicle charging station (up to 50 kW)</li> <li>• An application seeking more than one EV station, the above claimable limit applies up to a maximum of \$10, 000.</li> </ul>	<ul style="list-style-type: none"> <li>• Electric vehicle charging stations &gt; 50 kW</li> <li>• Software subscription and monitoring service fees</li> </ul>
<p><b>Entities</b></p>	<ul style="list-style-type: none"> <li>• Houses (Owner Occupied)</li> <li>• Houses (Tenanted)</li> <li>• Houses (Commonwealth Concession Card Holders)</li> <li>• Residential Strata/Community/Body Corporation Buildings</li> <li>• Small to Medium Enterprises</li> <li>• Multistorey Commercial properties</li> <li>• Not-for-profit Community or Sporting Facilities</li> </ul>	<p>Not applicable</p>
<p><b>Limits per category</b></p>	<p>Maximum of one application per retailer electricity meter (National Meter Identifier – NMI).</p> <p>The application may include multiple electric vehicle chargers.</p> <p>A demand management system must be controlling four or more electric vehicle chargers on a single NMI.</p>	<p>More than one application per NMI.</p> <p>Demand Management system controlling less than four EV chargers on a single NMI.</p>

Energy Storage	Eligible	Ineligible
<b>Categories and Description</b>	<ul style="list-style-type: none"> <li>• 50% up to \$1,000 – Battery Energy Storage System</li> <li>• The system must be installed to optimise internal electricity consumption and not be configured as a mains electricity supply back-up system only.</li> <li>• Costs associated with the energy storage system equipment and installation only.</li> </ul>	<ul style="list-style-type: none"> <li>• Energy Storage Systems configured as a mains electricity supply back-up system only.</li> <li>• Additional costs such as switchboard upgrades.</li> </ul>
<b>Entities</b>	<ul style="list-style-type: none"> <li>• Houses (Owner Occupied)</li> <li>• Houses (Tenanted)</li> <li>• Houses (Commonwealth Concession Card Holders)</li> <li>• Residential Strata/Community/Body Corporation Buildings</li> <li>• Small to Medium Enterprises</li> <li>• Multistorey Commercial properties</li> <li>• Not-for-profit Community or Sporting Facilities</li> </ul>	Not applicable
<b>Limits</b>	Maximum of one application per retail electricity meter (National Meter Identifier – NMI).	Multiple applications per retail electricity meter (NMI).
<b>Power Purchase Agreements</b>	Energy Storage Systems purchased on a lease or power purchase agreements are eligible if the outright ownership is vested with the property owner or tenant at the end of the contracted term.	Energy Storage Systems purchased on a lease or power purchase agreements where outright ownership is vested with an external third party at the end of the contracted term.

<b>Bundled Rebates – Whole Building Approach</b>	<b>Eligible</b>	<b>Ineligible</b>
<p><b>Categories and Description</b></p>	<ul style="list-style-type: none"> <li>• <b>Design and Documentation:</b> 50% up to \$10,000 – Consultant fees related to professional advice and documentation to build a business case for whole-building approaches to sustainability that include at least two SIS incentives</li> <li>• <b>Incentives Bundle:</b> <ul style="list-style-type: none"> <li>○ For buildings 4 storeys or fewer, 50% up to \$20,000 for two or more Sustainability Incentives Scheme rebates for whole-building approaches to sustainability.</li> <li>○ For buildings of 5 or more storeys, 50% up to \$40,000 for two or more Sustainability Incentives Scheme rebates for whole-building approaches to sustainability.</li> </ul> </li> </ul> <p><b>Pre-commitment required.</b></p> <p><b>Applications must address any two or more of the other Sustainability Incentives Scheme offerings.</b></p> <p>Applicants can apply for one or both parts of the Bundled Rebates – Whole Buildings Approach Incentive.</p>	<ul style="list-style-type: none"> <li>• Projects that are maintenance, like-for-like replacements, or renewals.</li> <li>• Buildings less than 24 months from certificate of occupancy.</li> <li>• Statutory energy efficiency required for building consent but supports the overall sustainability of the building.</li> </ul>
<p><b>Entities</b></p>	<ul style="list-style-type: none"> <li>• Commercial Strata/Community/Body Corporation Buildings</li> <li>• Commercial properties</li> <li>• Residential Strata/Community/Body Corporation Buildings Shared Use areas</li> <li>• <b>Projects located in the City of Adelaide involving a change-of-use to residential through adaptive reuse.</b> Building categories include: <ul style="list-style-type: none"> <li>○ Shop-tops: Buildings up to four storeys in height.</li> <li>○ Commercial to residential</li> <li>○ Heritage: Adaptive reuse of heritage listed buildings to residential.</li> <li>○ Major Projects: Projects delivering 20+ dwellings (subject to Council decision).</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• Houses (Owner Occupied)</li> <li>• Houses (Tenanted)</li> <li>• Houses (Commonwealth Concession Card Holders)</li> <li>• Small to Medium Enterprises</li> <li>• Not-for-profit Community or Sporting Facilities</li> </ul>

<b>Limits</b>	Maximum of one application per site record per twelve (12) month period for eligible projects	Multiple applications per site record per twelve month period.
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## 2. Active Transport

Active Transport	Eligible	Ineligible
<b>Categories and Description</b>	<ul style="list-style-type: none"> <li><b>E-bikes for commuting purposes and Cargo bikes 20%</b> up to \$500</li> </ul> Purchases must be from a South Australian Business	<ul style="list-style-type: none"> <li>Non-Electric bikes</li> <li>E-bikes not for commuting purposes</li> <li>Purchases from a business outside of South Australia</li> </ul>
<b>Entities</b>	<ul style="list-style-type: none"> <li>Houses (Owner Occupied)</li> <li>Houses (Tenanted)</li> <li>Houses (Commonwealth Concession Card Holders)*</li> <li>Residential Strata/Community/Body Corporation Buildings</li> <li>Small to Medium Enterprises</li> <li>Multistorey Commercial properties</li> <li>Not-for-profit Community or Sporting Facilities</li> </ul>	Not applicable
<b>Limits per category</b>	<p><b>Eligible Residential, Business, Community and Sporting Premises</b> – maximum of one application per rateable, rate exempt or rate rebated premise.</p> <p><b>Building Owners, Community Corporations and Body Corporates</b> – maximum of one application per site record</p> <p>An application may include up to two bikes.</p>	Multiple applications per rateable, rate exempt or rate rebated premise, or site record

**3. Climate Ready Buildings**

<b>Shading Devices</b>	<b>Eligible</b>	<b>Ineligible</b>
<p><b>Categories and Description</b></p>	<ul style="list-style-type: none"> <li>• 50% up to \$2,000 – installation of fixed outdoor shading device to shade glass windows and doors</li> </ul> <p>Shading devices can include shutters, blinds, and vertical or horizontal building screens with blades, battens or slats</p> <p>External shading devices must be fixed to the building and be shading glass windows and doors.</p>	<ul style="list-style-type: none"> <li>• Indoor Shading Devices</li> <li>• Outdoor Shading Devices that do not cover windows or doors</li> </ul>
<p><b>Entities</b></p>	<ul style="list-style-type: none"> <li>• Houses (Owner Occupied)</li> <li>• Houses (Tenanted)</li> <li>• Houses (Commonwealth Concession Card Holders)</li> <li>• Residential Strata/Community/Body Corporation Buildings</li> <li>• Small to Medium Enterprises</li> <li>• Multistorey Commercial properties</li> <li>• Not-for-profit Community or Sporting Facilities</li> </ul>	<p>Not applicable</p>
<p><b>Limits</b></p>	<p><b>Eligible Residential, Business, Community and Sporting Premises</b> – maximum of one application per rateable, rate exempt or rate rebated premise.</p> <p><b>Building Owners, Community Corporations and Body Corporates</b> – maximum of one application per site record</p>	<p>Multiple applications per rateable, rate exempt or rate rebated premise, or site record</p>

<b>Thermal Efficient Window or Door</b>	<b>Eligible</b>	<b>Ineligible</b>
<b>Categories and Description</b>	<ul style="list-style-type: none"> <li>• 50% up to \$3,500 – thermally efficient windows or doors.</li> </ul> <p>New windows or doors can be either a single glazed, double glazed, or triple glazed insulating glass unit.</p>	<ul style="list-style-type: none"> <li>• Replacement of existing thermal efficient windows or doors.</li> </ul>
<b>Entities</b>	<ul style="list-style-type: none"> <li>• Houses (Owner Occupied)</li> <li>• Houses (Tenanted)</li> <li>• Houses (Commonwealth Concession Card Holders)</li> <li>• Residential Strata/Community/Body Corporation Buildings</li> <li>• Small to Medium Enterprises</li> <li>• Multistorey Commercial properties</li> <li>• Not-for-profit Community or Sporting Facilities</li> </ul>	Not applicable
<b>Limits</b>	<p><b>Eligible Residential, Business, Community and Sporting Premises</b> – maximum of one application per rateable, rate exempt or rate rebated premise.</p> <p><b>Building Owners, Community Corporations and Body Corporates</b> – maximum of one application per site record</p>	Multiple applications per rateable, rate exempt or rate rebated premise, or site record

**SUSTAINABILITY GRANTS AND INCENTIVES PROGRAM OPERATING GUIDELINES**

<b>Insulation</b>	<b>Eligible</b>	<b>Ineligible</b>
<b>Categories and Description</b>	<ul style="list-style-type: none"> <li>• 50% up to \$2,000 – installation of insulation in an uninsulated ceiling space, under floor space or wall</li> </ul>	Not applicable
<b>Entities</b>	<ul style="list-style-type: none"> <li>• Houses (Owner Occupied)</li> <li>• Houses (Tenanted)</li> <li>• Houses (Commonwealth Concession Card Holders)</li> <li>• Residential Strata/Community/Body Corporation Buildings</li> <li>• Small to Medium Enterprises</li> <li>• Multistorey Commercial properties</li> <li>• Not-for-profit Community or Sporting Facilities</li> </ul>	Not applicable
<b>Limits</b>	<p><b>Eligible Residential, Business, Community and Sporting Premises</b> – maximum of one application per rateable, rate exempt or rate rebated premise.</p> <p><b>Building Owners, Community Corporations and Body Corporates</b> – maximum of one application per site record</p>	Multiple applications per rateable, rate exempt or rate rebated premise, or site record

<b>Green Walls and</b>	<b>Eligible</b>	<b>Ineligible</b>
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Green Walls and Roofs	Eligible	Ineligible
<b>Categories and Description</b>	<ul style="list-style-type: none"> <li>• 50% up to \$5,000 – Design and Installation of a Green wall or Green Roof feature</li> </ul> <p>Applicants must demonstrate that an appropriate maintenance plan has been developed.</p>	<ul style="list-style-type: none"> <li>• Applications without an appropriate maintenance plan</li> </ul>
<b>Entities</b>	<ul style="list-style-type: none"> <li>• Houses (Owner Occupied)</li> <li>• Houses (Tenanted)</li> <li>• Houses (Commonwealth Concession Card Holders)</li> <li>• Residential Strata/Community/Body Corporation Buildings</li> <li>• Small to Medium Enterprises</li> <li>• Multistorey Commercial properties</li> <li>• Not-for-profit Community or Sporting Facilities</li> </ul>	Not applicable
<b>Limits</b>	<p><b>Eligible Residential, Business, Community and Sporting Premises</b> – maximum of one application per rateable, rate exempt or rate rebated premise.</p> <p><b>Building Owners, Community Corporations and Body Corporates</b> – maximum of one application per site record</p>	Multiple applications per rateable, rate exempt or rate rebated premise, or site record

<b>Trees and Native Plants</b>	<b>Eligible</b>	<b>Ineligible</b>
<p><b>Categories and Description</b></p>	<ul style="list-style-type: none"> <li>• Up to \$100 – selected established mature trees or up to 10 tube stock to be planted on private property from a dedicated native nursery such as Provenance Indigenous Plants or State Flora Nursery.</li> </ul> <p><b>Approved Plant List:</b></p> <p><b>Trees</b></p> <ul style="list-style-type: none"> <li>• Drooping Sheoak (<i>Allocasuarina verticillata</i>) – suitable for pots</li> <li>• Southern Cypress Pine (<i>Callitris gracilis</i>) – suitable for pots</li> <li>• Native Apricot (<i>Pittosporum angustifolium</i>)</li> <li>• Native Cherry (<i>Exocarpos cupressiformis</i>)</li> </ul> <p><b>Mid – and understorey</b></p> <ul style="list-style-type: none"> <li>• Gold Dust Wattle (<i>Acacia acinacea</i>) – suitable for pots</li> <li>• Sticky Hop-Bush (<i>Dodonaea viscosa</i> ssp. <i>spatulata</i>)</li> <li>• Sweet Bursaria (<i>Bursaria spinosa</i>)</li> <li>• Desert Senna (<i>Senna artemisioides</i> ssp. <i>coriacea</i>) – suitable for pots</li> <li>• Common Emu Bush (<i>Eremophila glabra</i> ssp. <i>glabra</i>)</li> <li>• Native Scurf Pea (<i>Cullen australasicum</i>)</li> <li>• Austral Trefoil (<i>Lotus australis</i>)</li> <li>• Ruby Saltbush (<i>Enchylaena tomentosa</i>) – suitable for pots</li> <li>• Pale Fan-Flower (<i>Scaevola albida</i>) – suitable for pots</li> <li>• Running Postman (<i>Kennedia prostrata</i>) – suitable for pots</li> </ul>	<ul style="list-style-type: none"> <li>• Plants not on the approved plant list</li> <li>• Plants to be planted on public land (e.g. nature strip)</li> <li>• Plants from nurseries that are not dedicated native nurseries.</li> </ul>

	<p><b>Grasses</b></p> <ul style="list-style-type: none"> <li>• Kangaroo Grass (<i>Themeda triandra</i>) – suitable for pots</li> <li>• Common Wallaby Grass (<i>Rytidosperma caespitosum</i>) – suitable for pots</li> <li>• Common Tussock-Grass (<i>Poa labillardieri</i> var. <i>labillardieri</i>) – suitable for pots</li> <li>• Lemon-scented Grass (<i>Cymbopogon ambiguus</i>)</li> </ul> <p><b>Sedges and rushes</b></p> <ul style="list-style-type: none"> <li>• Black-Anther Flax-Lily (<i>Dianella revoluta</i> var. <i>revoluta</i>) – suitable for pots</li> <li>• Pointed Mat-Rush (<i>Lomandra densiflora</i>) – suitable for pots</li> </ul> <p><b>Climbers</b></p> <ul style="list-style-type: none"> <li>• Old Man’s Beard (<i>Clematis microphylla</i>) – suitable for pots</li> <li>• Sweet Apple-Berry (<i>Billardiera cymose</i>)</li> </ul>	
<b>Entities</b>	<ul style="list-style-type: none"> <li>• Houses (Owner Occupied)</li> <li>• Houses (Tenanted)</li> <li>• Houses (Commonwealth Concession Card Holders)</li> <li>• Residential Strata/Community/Body Corporation Buildings</li> <li>• Small to Medium Enterprises</li> <li>• Multistorey Commercial properties</li> <li>• Not-for-profit Community or Sporting Facilities</li> </ul>	
<b>Limits</b>	<p><b>Eligible Residential, Business, Community and Sporting Premises</b> – maximum of one application per rateable, rate exempt or rate rebated premise.</p> <p><b>Building Owners, Community Corporations and Body Corporates</b> – maximum of one application per site record</p>	Multiple applications per rateable, rate exempt or rate rebated premise, or site record

**4. Resource Recovery**

<b>Food Organics Collection Service</b>	<b>Eligible</b>	<b>Ineligible</b>
<p><b>Categories and Description</b></p>	<ul style="list-style-type: none"> <li>• Six-months expenses up to \$4,000 – contracting a food organics collection service.</li> </ul> <p>Billing invoices from licenced operator over a consecutive six months required, billing periods must not overlap.</p> <p>Organic waste bins must be stored in compliance with the City of Adelaide Waste Management by-laws 2024.</p> <p>If an individual business is applying, waste must be managed by that business and not by a building manager or landlord.</p>	<p>Not applicable</p>
<p><b>Entities</b></p>	<ul style="list-style-type: none"> <li>• Small to Medium Enterprises</li> <li>• Multistorey Commercial properties</li> <li>• Not-for-profit Community or Sporting Facilities</li> </ul>	<ul style="list-style-type: none"> <li>• Houses (Owner Occupied)</li> <li>• Houses (Tenanted)</li> <li>• Houses (Commonwealth Concession Card Holders)</li> <li>• Residential Strata/Community/Body Corporation Buildings</li> </ul>
<p><b>Limits</b></p>	<p><b>Business, non-profit community sporting facilities</b> – maximum of one application per rateable, rate exempt or rate rebated premise.</p> <p><b>Landlord, building owners, and body corporations</b> – maximum of one application per site record</p>	<p>Multiple applications per premise or site record.</p>

Indoor Sorting Bins and Hard Waste Collection	Eligible	Ineligible
<p><b>Categories and Description</b></p>	<ul style="list-style-type: none"> <li>• 50% up to \$5,000 – indoor sorting bin (e.g. recycling, organics) and educational signage and use of a private waste contractor to remove unwanted materials in a storage area to increase space for resource recovery items (e.g. bins, reusable containers).</li> </ul> <p>Indoor bins must match existing back-of-house bin collection services. Eligible streams include:</p> <ul style="list-style-type: none"> <li>• food organics</li> <li>• 10c containers</li> <li>• co-mingled recycling</li> <li>• paper and cardboard</li> <li>• electronic waste and batteries</li> </ul> <p>Bin colours must match the National Australian standard (e.g. green/FOGO, yellow/co-mingled recycling, blue/paper and cardboard).</p> <p>If Hard Waste included, billing invoices from a licensed waste operator must be presented. If an individual business is applying, hard waste must be owned and managed by that business and not by a building manager or landlord. Evidence must be provided to show how space recovered through hard waste pickup will be used for resource recovery/reusable systems. Site visit may occur to ensure storage space setup matches evidence provided.</p>	<ul style="list-style-type: none"> <li>• Bins for materials processed as alternative fuel</li> </ul>

**SUSTAINABILITY GRANTS AND INCENTIVES PROGRAM OPERATING GUIDELINES**

<p><b>Entities</b></p>	<ul style="list-style-type: none"> <li>• Small to Medium Enterprises</li> <li>• Multistorey Commercial properties</li> <li>• Not-for-profit Community or Sporting Facilities</li> </ul>	<ul style="list-style-type: none"> <li>• Houses (Owner Occupied)</li> <li>• Houses (Tenanted)</li> <li>• Houses (Commonwealth Concession Card Holders)</li> <li>• Residential Strata/Community/Body Corporation Buildings</li> </ul>
<p><b>Limits</b></p>	<p><b>Business, non-profit community sporting facilities</b> – maximum of one application per rateable, rate exempt or rate rebated premise.</p> <p><b>Landlord, building owners, and body corporations</b> – maximum of one application per site record</p>	<p>Multiple applications per premise or site record.</p>

# Sustainability Grants and Incentives Program Operating Guidelines

14 April 2026 ~~8 July 2025~~ Council

<p><b>PURPOSE</b></p>	<p>This Operating Guideline has been prepared to support City of Adelaide (CoA) employees to ensure consistency in administering grants and incentives delivered to support sustainability outcomes <b>focused on carbon emissions reduction</b>, including <del>low-carbon, circular economy, greening and biodiversity outcomes</del>. These programs are typically run by the Park Lands and Sustainability and the Low Carbon and Circular Economy Teams.</p> <p>This Operating Guideline has been separated into two sections:</p> <ol style="list-style-type: none"> <li>1. Grants Operation (Sustainability Program Grants)</li> <li>2. Incentives Operation (Sustainability Incentives Scheme or SIS)</li> </ol>
<p><b>GRANTS OPERATION</b></p>	<p><b>Strategic Context</b></p> <p>Sustainability Program Grants may be used by the City of Adelaide to support priorities and actions outlined in the City of Adelaide's <b>Integrated Climate Strategy 2030</b> <del>strategic documents related to sustainability, climate and circular economies</del>.</p> <p><b>Objectives</b></p> <p>Objectives for individual grant programs will be listed in public facing guidance and terms and conditions documentation. Objectives must clearly link to a strategic outcome or priority area related to sustainability, climate or circular economies.</p> <p><b>Eligibility</b></p> <p>Eligibility for individual grant programs will be listed in public facing guidance and terms and conditions documentation. Eligibility criteria will clearly state who is eligible and who is ineligible for the specific program.</p> <p>Applications in any grant program will be ineligible if any of the following apply:</p> <ul style="list-style-type: none"> <li>• The applicant undertakes canvassing or lobbying of councillors or employees of the City of Adelaide in relation to their grant application during the application and assessment process;</li> <li>• The application does not meet the identified priorities;</li> <li>• The application will contravene an existing City of Adelaide Policy or Operating Guideline;</li> <li>• Applicants are yet to acquit on any previous Council funding or finalise outstanding debts to Council.</li> </ul> <p><del>Current Council employees or former employees who ceased employment less than six months before applying and</del> who are residents are eligible to apply for funding.</p>

Applicants that have received funding from other grants are not precluded from receiving funding from Sustainability Program Grants or SIS.

Applicants may be eligible for funding more than once per year.

**Assessment Criteria**

To support decision-making, required a set of assessment criteria will be developed for each category within individual grant programs and will be included in the relevant public facing documentation. Assessment criteria should include at a minimum:

<b>CRITERIA</b>	<b>WEIGHTING</b>
Strategic alignment with the priorities of the grant	15%
Cultural, social, and environmental outcomes (including cost per tonne of carbon emissions reduction)	15%

Other criteria should be specific to the individual grant's objectives.

**Application and Approval Process**

Applicants seeking funding can apply by submitting an application form within the advertised timeframes through online submission via Smart Grants.

Once submitted, an application will be assessed according to:

- The eligibility criteria;
- Assessment criteria; and
- Available funding.

Where an application is incomplete or inaccurate, the applicant will be contacted and asked to supply additional information.

City of Adelaide understands that in some circumstances formal application and acquittal processes may not be accessible and available for everyone and will provide support to individuals or groups to ensure the Sustainability Program Grants are fair and accessible.

**Roles and Responsibilities**

Sustainability Program Grants will be organised and run by specific officers within the Park Lands and Sustainability and the Low Carbon and Circular Economy Teams.

Each officer will organise an assessment panel when required for their specific grant program.

Administration aims to provide all applicants with the opportunity to access support and feedback while considering the application to the Sustainability Program Grants.

Council is committed to creating opportunities for collaboration and encourages applicants and Administration to work together to ensure that shared outcomes can be achieved.

**Decision Making**

Based on the identified program priorities, eligibility criteria and assessment guidelines, Administration will assess each application received as part of the Sustainability Program Grants and refer funding recommendations up to the value of \$50,000 (excluding GST) for a single application to the Manager of the relevant team (Park Lands and Sustainability or Low Carbon and Circular Economy) or appropriately delegated officer.

Funding recommendations in excess of \$50,000 will be presented to Council for decision.

**Funding Source**

Funding for the Sustainability Program Grants is subject to the City of Adelaide's Annual Business Plan and Budget annually. All grant funds will be allocated, administered and managed in a responsible and transparent manner. Approved grants will not exceed the annual budget. We have considered other funding sources available to avoid duplication.

**Notification and Payment**

All applicants will be notified in writing of the outcome of their application.

All successful applicants will be required to:

- Provide to City of Adelaide a copy of their organisation's Public Liability Insurance "Certificate of Currency" (minimum \$20 million) where relevant;
- Provide to City of Adelaide relevant details for Electronic Funds Transfer of grant monies;
- Sign a funding agreement detailing the grant's terms and conditions.

**Funding Acquittal**

All successful applicants (including multi-year funding commitments) will be required to provide a detailed written report on all outcomes of the project funded by City of Adelaide in the form of an acquittal report document (a template will be provided). For multi-year commitments, applicants will be required to set the acquittal year during the application process. If a project spans more than one year, a project update will be required at the end of each year. Acquittal reports will be required within 6 weeks from the conclusion of each project or annually for multi-year funding commitments. Applicants may also be required to present, promote and share their successful grant projects with the local community and/or other grant recipients.

**Key Performance Indicators**

Key measures of performance for the Sustainability Program Grants will be;

- Alignment of funding with the City of Adelaide Strategic Plan and any other identified strategic priorities;
- Impact on sustainability measures, including but not limited to reductions in greenhouse gas emissions, increases in resource recovery and improvements in biodiversity;

	<ul style="list-style-type: none"> <li>Funded projects are successfully completed within funding agreement and a report and acquittal is submitted at the end of the project;</li> <li>Funded applicants achieve the stated outcomes;</li> <li>Annual promotion of Grants Program;</li> <li>Total amount of City of Adelaide funding distributed annually and total matched funds to measure return on investment.</li> </ul> <p><b>Monitoring and Implementation</b></p> <p>The performance of the Sustainability Program Grants will be monitored through the administrative and financial systems of City of Adelaide.</p> <p>Individual funding programs will report outcomes to Council on an annual basis and will include an assessment of the cost per tonne of the emission reduction outcomes.</p>
<p><b>INCENTIVES OPERATION</b></p>	<p><b>Strategic Context</b></p> <p>The City of Adelaide’s Sustainability Incentives Scheme (SIS) is a primary driver for community action to support priorities outlined in the City of Adelaide’s <i>Integrated Climate Strategy 2030</i> strategic documents related to sustainability, climate and circular economies.</p> <p><b>Objectives</b></p> <p>The objectives of the Incentives for Sustainability Program Incentives Scheme are:</p> <ul style="list-style-type: none"> <li><b>Carbon emissions reduction and increase climate resilience</b> – support an overall reduction of carbon emissions, <i>drive electrification, and increase climate adaption and resilience across the city.</i></li> <li><b>Growing renewables</b> – increase smart utilisation and storage of renewable electricity during peak supply periods.</li> <li><del><b>Zero emissions transport</b> – accelerate transport decarbonisation to capture economic opportunities</del></li> <li><b>Driving Circular Support the eEconomy to divert waste, including food waste, from landfill, become more circular</b> eliminate food waste and increase resource recovery.</li> <li><del><b>Climate Readiness</b> – support increased resilience within the city through increasing water efficiency, improving greenery, and reducing tree canopy loss</del></li> <li><b>Equity, access, and affordability</b> – accelerate uptake of sustainable technologies, practices, and initiatives in an equitable and financially responsive way.</li> <li><del><b>Innovation, environmental leadership and emerging technologies</b> – catalyse early adoption, benchmark certification and enhance consumer choice</del></li> <li><b>Minimal administrative burden</b> – ensuring incentives are relatively simple to assess and provide a transparent application process.</li> </ul> <p><b>Eligibility</b></p> <p>The General Eligibility Criteria below apply to every available incentive:</p> <ul style="list-style-type: none"> <li>The property must be located within the City of Adelaide municipal area.</li> </ul>

- ~~Acquittals~~ **Applications** must be submitted within 12 months of project completion.
- Incentive funding is subject to City of Adelaide's annual budget processes and funding is limited.
- City of Adelaide reserves the right to cease incentives at any time without notification and applications are not guaranteed to receive funding (except where pre-commitment has been approved and activated).
- Eligibility of specific products or services is at City of Adelaide's discretion. City of Adelaide reserves the right to reject any applications.
- Rebates will be applied to the out-of-pocket installation or service cost incurred by the owner, occupier of the premise or body corporation, after all other incentives, grants, rebates, and discounts received have been deducted.
- The applicant acknowledges and agrees that the City of Adelaide accepts no liability in respect of any claim, cause of actions, loss or damage arising out of, or in relation to, any device purchased, or service procured under the incentives.
- Sustainability measures/devices supported through the incentives must be installed by appropriately licensed and accredited installers, and maintained in accordance with any relevant guidelines, and in a manner which does not pose risks to the health or welfare of any person.
- Where a Development Application (DA), is required **for a specific incentive, it must be approved before applying.** ~~a rebate will be provided once the DA is granted, the system is installed according to the conditions set out in the DA, and the relevant paperwork is submitted.~~
- If approved, it may take City of Adelaide up to 30 working days to pay the rebate.
- The City of Adelaide may request provision of information associated with the project including data for the preparation of a public facing case study.
- If the location for installation of a device supported through the incentives is within a strata or community title property, proof of the approval to install the device from the body corporate or equivalent must be provided with the application **if applicable.** ~~(R- refer to the relevant Strata Agreement).~~
- If a tenant is applying for an incentive, a written letter of permission from their landlord must be provided with their application to be eligible for the rebate.

~~Current Council employees or former employees who ceased employment less than six months before applying and who are residents are eligible to apply for funding. Applicants that have received funding from other grants are not precluded from receiving funding from the Sustainability Incentives Scheme.~~

Applicants may be eligible for funding more than once per year.

Each incentive has its own specific eligibility criteria as defined in **Appendix A.**

#### **Application and Approval Process**

Applicants seeking funding can apply by submitting an application form within the advertised timeframes through online submission via Smarty Grants.

	<p>Once submitted, an application will be assessed according to:</p> <ul style="list-style-type: none"><li>• The eligibility criteria; and</li><li>• Available funding.</li></ul> <p>Where an application is incomplete or inaccurate, the applicant will be contacted and asked to supply additional information.</p> <p>The majority of applications will be processed post-project completion (once the applicant has paid in full).</p> <p>A pre-commitment is required for the incentive 'Bundled Rebates – Whole Building Approach' as this is for larger scale, whole-building approaches to sustainability where the greatest funding is available.</p> <p>Pre-commitments are offered to applicants, but not required, for all other incentives.</p> <p>A pre-commitment does not carry over into a new financial year; the pre-committed project needs to be completed, and final documentation submitted to the Administration, before the end of the relevant financial year.</p> <p>When pre-commitments are approved, for funds to be released applicants must provide evidence of:</p> <ul style="list-style-type: none"><li>• Completed installation/eligible action(s); and</li><li>• Meeting all requirements of the incentive(s).</li></ul> <p>All supporting information must be provided to the Administration by the given expiration date, unless otherwise agreed in writing.</p> <p><del>may be available for projects that meet one of the following:</del></p> <ul style="list-style-type: none"><li><del>• Require the approval of a third party and involve higher levels of project management.</del></li><li><del>• Offer greater community demonstration potential.</del></li><li><del>• Engage multiple households or tenancies in a building.</del></li><li><del>• Involve participation of Commonwealth concession card holders or tenanted properties.</del></li></ul> <p>Administration will not pre-commit more than 75% of unallocated funding at any time in a financial year.</p> <p><del>Where pre-commitments are approved, final payment is subject to meeting all requirements of the incentive with project completion within three months, or other such time as agreed in writing by City of Adelaide.</del></p> <p>Council understands that formal application and acquittal processes are not accessible and available for everyone and will provide support to individuals or groups to ensure the Sustainability Incentives Scheme is fair and accessible.</p>
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**Roles and Responsibilities**

The Climate Change Coordinator is responsible for administering the Sustainability Incentives Scheme. Administration aims to provide all applicants with the opportunity to access support and feedback while considering the application to the Sustainability Incentives Scheme. Council is committed to creating opportunities for collaboration and encourages applicants and City of Adelaide to work together to ensure that shared outcomes can be achieved.

**Decision Making**

Based on the above program objectives, eligibility criteria and ~~assessment guidelines~~, application and approval process, City of Adelaide will assess each application received as part of the Sustainability Incentives Scheme and refer funding recommendations up to the value of \$50,000 (excluding GST) for a single application to the Manager of the relevant team (~~Park Lands and Sustainability or Low Carbon and Circular Economy~~) or appropriately delegated officer.

Funding recommendations in excess of \$50,000 will be presented to Council for decision.

**Funding Source**

Funding for the Sustainability Incentives Scheme is subject to the City of Adelaide's Annual Business Plan and Budget annually. All incentive funds will be allocated, administered and managed in a responsible and transparent manner. Approved incentives will not exceed the annual budget. We have considered other funding sources available to avoid duplication.

**Notification and Payment**

All applicants will be notified in writing of the outcome of their application.

All successful applicants will be required to provide to City of Adelaide relevant details for Electronic Funds Transfer of grant monies.

**Funding Acquittal**

~~All successful pre-commitment applicants will be required to provide final outcomes of the project funded by City of Adelaide in the form of an acquittal report document (a template will be provided). Acquittal reports will be required within 6 weeks from the conclusion of each project.~~

~~All applicants may also be required to present, promote and share their successful grant projects with the local community and/or other grant recipients.~~

**Key Performance Indicators**

Key measures of performance for the Sustainability Incentives Scheme will be;

- Applications received and approved by type of incentive ~~and month~~
- Total amount of funding distributed annually and total matched funds to measure return on investment.
- Overall investment ratio (total investment/ rebates) since 2015
- Impact on sustainability measures, including but not limited to;

**SUSTAINABILITY GRANTS AND INCENTIVES PROGRAM OPERATING GUIDELINES**

	<ul style="list-style-type: none"> <li>○ Reductions in greenhouse gas emissions</li> <li>○ Energy efficiency improvements</li> <li>○ Total Solar PV installed</li> <li>○ Total Energy Storage (kWh) installed</li> <li>○ Total EV Charging Stations installed</li> <li>○ <del>Average EV Charging Station Capacity (kW)</del></li> <li>○ <del>Total Rainwater Storage (L) installed</del></li> <li>○ Increases in resource recovery</li> <li>○ <del>Increases in biodiversity.</del></li> </ul> <p>All applicants may also be required to present, promote and share their successful grant projects with the local community and/or other grant recipients.</p> <p><b>Monitoring and Implementation</b></p> <p>The performance of the Sustainability Incentives Scheme will be monitored through the administrative and financial systems of City of Adelaide.</p> <p>Individual funding programs will report outcomes to Council on an annual basis and will include an assessment of the cost per tonne of the emission reduction outcomes. Updates will be captured in the Council programs reporting process.</p> <p>City of Adelaide is committed to regular review of the Sustainability Incentives Scheme to ensure City of Adelaide is providing relevant incentives to encourage our community to transition to a climate ready, low carbon and circular economy, consistent with industry and market trends. Recommendations from these reviews will be presented to Council for consideration.</p>
<p><b>OTHER USEFUL DOCUMENTS</b></p>	<p><b>Related documents</b></p> <ul style="list-style-type: none"> <li>▪ Public facing guidance and terms and conditions documents</li> <li>▪ How to for SmartyGrants and payments</li> </ul> <p><b>Relevant legislation</b></p> <ul style="list-style-type: none"> <li>• <i>Local Government Act 1999 (SA)</i></li> <li>• <i>City of Adelaide Act 1998 (SA)</i></li> <li>• <i>Environmental Protection Act 1993 (SA)</i></li> <li>• <i>Planning, Development and Infrastructure Act 2016 (SA)</i></li> <li>• <i>Heritage Act 1993 (SA)</i></li> </ul>
<p><b>ADMINISTRATIVE</b></p>	<p>As part of Council's commitment to deliver the City of Adelaide Strategic Plan, services to the community and the provision of transparent information, all policy documents are reviewed as per legislative requirements or when there is no such provision a risk assessment approach is taken to guide the review timeframe.</p> <p>This Policy document will be reviewed every <b>four</b> years in the year following the adoption of Council's new Strategic Plan unless legislative or operational change occurs beforehand. The next review is required in <b>2029</b>.</p>

<b>Review history:</b>			
Trim Reference	Authorising Body	Date/ Decision ID	Description of Edits
ACC2024/32737	Council	13/02/2024	Creation
ACC2025/86768	Council	08/07/2025	Amendments to align with City of Adelaide Funding Programs Policy
TBC	Council	TBC	Amendments to align with the outcomes of the 2025/2026 SIS Annual Review
<p><b>Contact:</b> For further information contact the City Shaping Portfolio.</p> <p>City of Adelaide 25 Pirie St, Adelaide, SA GPO Box 2252 ADELAIDE SA 5001 +61 8 8203 7203 <a href="mailto:city@cityofadelaide.com.au">city@cityofadelaide.com.au</a></p>			

**APPENDIX A**

**Sustainability Incentives Scheme Program Specific Eligibility Criteria**

The tables below provide an overview of eligibility for each individual incentive and provide examples of what would be ineligible for each incentive currently available through the Sustainability Incentives Scheme.

**1. Smart and Green Energy**

<b>Appliance Electrification</b>	<b>Eligible</b>	<b>Ineligible</b>
<b>Categories and Description</b>	<ul style="list-style-type: none"> <li>• 50% up to \$1,000 (residential) and \$5,000 (commercial and not-for-profit)</li> </ul> <p>Categories are:</p> <ul style="list-style-type: none"> <li>• Hot Water Systems</li> <li>• Heating Ventilation and Air Conditioning Systems</li> <li>• Cooking Appliances – Stove Tops</li> <li>• Cooking Appliances – Ovens</li> <li>• Other Gas Appliances</li> </ul> <p>Appliance must be replacing a gas or wood burning appliance with either an all-electric or solar powered appliance.</p> <p>If there is no appliance to replace, evidence of capping off gas is required.</p>	<ul style="list-style-type: none"> <li>• Replacement of an electric appliance.</li> <li>• Replacement with a gas or hybrid (including gas) appliance.</li> </ul>
<b>Entities</b>	<ul style="list-style-type: none"> <li>• Houses (Owner Occupied)</li> <li>• Houses (Tenanted)</li> <li>• Houses (Commonwealth Concession Card Holders)</li> <li>• Residential Strata/Community/Body Corporation Buildings</li> <li>• Small to Medium Enterprises</li> <li>• Multistorey Commercial properties</li> <li>• Not-for-profit Community or Sporting Facilities</li> </ul>	Not applicable
<b>Limits per category</b>	<p><b>Eligible Residential, Business, Community and Sporting Premises</b> – maximum of one application per rateable, rate exempt or rate rebated premise.</p> <p><b>Building Owners, Community Corporations and Body Corporates</b> – maximum of one application per dwelling. site record</p>	Multiple applications per rateable, rate exempt or rate rebated premise, or dwelling site record

Switchboard Upgrades	Eligible	Ineligible
<b>Categories and Description</b>	<ul style="list-style-type: none"> <li>50% up to \$5,000 – upgrade of switchboard to support electrification, solar and/or battery installation, or EV Charging</li> </ul>	Not applicable
<b>Entities</b>	<ul style="list-style-type: none"> <li>Houses (Owner Occupied)</li> <li>Houses (Tenanted)</li> <li>Houses (Commonwealth Concession Card Holders)</li> <li>Residential Strata/Community/Body Corporation Buildings</li> <li>Small to Medium Enterprises</li> <li>Multistorey Commercial properties</li> <li>Not-for-profit Community or Sporting Facilities</li> </ul>	Not applicable
<b>Limits</b>	<p><b>Eligible Residential, Business, Community and Sporting Premises</b> – maximum of one application per rateable, rate exempt or rate rebated premise.</p> <p><b>Building Owners, Community Corporations and Body Corporates</b> – maximum of one application per site record</p>	Multiple applications per rateable, rate exempt or rate rebated premise, or site record
<b>Project Types</b>	<ul style="list-style-type: none"> <li>Undertaking a load study to determine if there's sufficient capacity for an electrification project.</li> <li>Creation of a separate dedicated distribution board for electrification.</li> <li>Installation of control hardware (eg for EV chargers).</li> <li>Upgrade of existing equipment to increase capacity in switchboard for additional equipment</li> </ul>	Switchboard upgrades not associated with supporting electrification, solar and/or battery installation, or EV Charging

**SUSTAINABILITY GRANTS AND INCENTIVES PROGRAM OPERATING GUIDELINES**

Residential Solar PV	Eligible	Ineligible
<p><b>Categories and Descriptions</b></p>	<ul style="list-style-type: none"> <li>• <del>20% up to \$1,000</del> ≥1.5 kW to &lt;10 kW Solar PV System</li> <li>• <del>20% up to \$2,500</del> 10kW to &lt; 20kW Solar PV System</li> <li>• 20% up to \$5,000 &gt;1.5kW – ≥20 kW Solar PV System</li> </ul>	<ul style="list-style-type: none"> <li>• &lt;1.5kW Solar PV System</li> </ul>
<p><b>Entities</b></p>	<ul style="list-style-type: none"> <li>• Houses (Owner Occupied)</li> <li>• Houses (Tenanted)</li> <li>• Houses (Commonwealth Concession Card Holders)</li> <li>• Residential Strata/Community/Body Corporation Buildings Shared Use areas or individual tenants</li> <li>• Small to Medium Enterprises</li> <li>• Multistorey Commercial properties</li> <li>• Not-for-profit Community or Sporting Facilities</li> </ul>	<ul style="list-style-type: none"> <li>• <del>Houses (Owner Occupied)</del></li> <li>• <del>Small to Medium Enterprises</del></li> <li>• <del>Multistorey Commercial properties</del></li> <li>• Not applicable</li> </ul>
<p><b>Limits</b></p>	<p>Maximum of one application per retail electricity meter (National Meter Identifier – NMI).</p>	<p>Multiple applications per retail electricity meter (NMI)</p>
<p><b>Power Purchase Agreements</b></p>	<p>Solar PV systems purchased on a solar lease or power purchase agreements are eligible if the outright ownership is vested with the property owner or tenant at the end of the contracted term.</p>	<p>Solar PV systems purchased on a solar lease or power purchase agreements where outright ownership is vested with an external third party at the end of the contracted term.</p>

<b>Business Solar PV</b>	<b>Eligible</b>	<b>Ineligible</b>
<b>Categories and Descriptions</b>	<ul style="list-style-type: none"> <li>• 20% up to \$1,250 – 10kW to &lt; 20kW Solar PV System</li> <li>• 20% up to \$2,500 – ≥20 kW Solar PV System</li> </ul>	<ul style="list-style-type: none"> <li>• &lt;1.5kW Solar PV System</li> <li>• ≥1.5 kW to &lt;10 kW Solar PV System</li> </ul>
<b>Entities</b>	<ul style="list-style-type: none"> <li>• Small to Medium Enterprises</li> <li>• Multistorey Commercial properties</li> </ul>	<ul style="list-style-type: none"> <li>• Houses (Owner Occupied)</li> <li>• Houses (Tenanted)</li> <li>• Houses (Commonwealth Concession Card Holders)</li> <li>• Residential Strata/Community/Body Corporation Buildings Shared Use areas or individual tenants</li> <li>• Not-for-profit Community or Sporting Facilities</li> </ul>
<b>Limits</b>	maximum of one application per retail electricity meter (National Meter Identifier – NMI).	Multiple applications per retail electricity meter (NMI)
<b>Power Purchase Agreements</b>	Solar PV systems purchased on a solar lease or power purchase agreements are eligible if the outright ownership is vested with the property owner or tenant at the end of the contracted term.	Solar PV systems purchased on a solar lease or power purchase agreements where outright ownership is vested with an external third party at the end of the contracted term.

**EV Charging****Eligible****Ineligible**

**SUSTAINABILITY GRANTS AND INCENTIVES PROGRAM OPERATING GUIDELINES**

<p><b>Categories and Description</b></p>	<p><b>EV Charging Stations</b></p> <ul style="list-style-type: none"> <li>• <del>50% up to \$250 – Electric bicycle charging station</del></li> <li>• 50% up to \$1,000 <b>per EV charging station</b> – Electric vehicle <del>one-way</del> charging station (<b>up to 7 kW to &lt;50 kW</b>)</li> <li>• <b>An application seeking more than one EV station, the above claimable limit applies up to a maximum of \$10,000</b></li> <li>• <del>25% up to \$2,000 – Electric vehicle ‘smart’* charging station (7 kW to &lt; 50 kW)</del></li> </ul> <p><del>* Smart stations include those with demand management capabilities or two-way charging capabilities</del></p> <p><b>EV Demand Management Systems</b></p> <ul style="list-style-type: none"> <li>• <del>25% up to \$1,000 – stand-alone system</del></li> <li>• 50% up to \$10,000 – <del>network-integrated system</del></li> </ul>	<ul style="list-style-type: none"> <li>• Electric vehicle charging stations &gt; 50 kW</li> <li>• Software subscription and monitoring service fees</li> </ul>
<p><b>Entities</b></p>	<ul style="list-style-type: none"> <li>• Houses (Owner Occupied)</li> <li>• Houses (Tenanted)</li> <li>• Houses (Commonwealth Concession Card Holders)</li> <li>• Residential Strata/Community/Body Corporation Buildings</li> <li>• Small to Medium Enterprises</li> <li>• Multistorey Commercial properties</li> <li>• Not-for-profit Community or Sporting Facilities</li> </ul>	<p><b>Not applicable</b></p>
<p><b>Limits per category</b></p>	<p>⌘ <b>Maximum of one application per retailer electricity meter (National Meter Identifier – NMI).</b></p> <p>The application may include multiple electric vehicle chargers.</p> <p>A demand management system must be controlling four or more electric vehicle chargers on a single NMI.</p>	<p>More than one application per NMI.</p> <p>Demand Management system controlling less than four EV chargers on a single NMI.</p>



**SUSTAINABILITY GRANTS AND INCENTIVES PROGRAM OPERATING GUIDELINES**

Energy Storage	Eligible	Ineligible
<p><b>Categories and Description</b></p>	<ul style="list-style-type: none"> <li>• 50% up to \$1,000 – Battery Energy Storage System</li> <li>• The system must be installed to optimise internal electricity consumption and not be configured as a mains electricity supply back-up system only.</li> <li>• Costs associated with the energy storage system equipment and installation only.</li> </ul>	<ul style="list-style-type: none"> <li>• Energy Storage Systems configured as a mains electricity supply back-up system only.</li> <li>• Additional costs such as switchboard upgrades.</li> </ul>
<p><b>Entities</b></p>	<ul style="list-style-type: none"> <li>• Houses (Owner Occupied)</li> <li>• Houses (Tenanted)</li> <li>• Houses (Commonwealth Concession Card Holders)</li> <li>• Residential Strata/Community/Body Corporation Buildings</li> <li>• Small to Medium Enterprises</li> <li>• Multistorey Commercial properties</li> <li>• Not-for-profit Community or Sporting Facilities</li> </ul>	<ul style="list-style-type: none"> <li>• <del>Houses (Owner Occupied)</del></li> <li>• <del>Houses (Tenanted)</del></li> <li>• <del>Houses (Commonwealth Concession Card Holders)</del></li> <li>• <del>Residential Strata/Community/Body Corporation Buildings</del></li> <li>• <del>Not applicable</del></li> </ul>
<p><b>Limits</b></p>	<p>Maximum of one application per retail electricity meter (National Meter Identifier – NMI).</p>	<p>Multiple applications per retail electricity meter (NMI)</p>
<p><b>Power Purchase Agreements</b></p>	<p>Energy Storage Systems purchased on a lease or power purchase agreements are eligible if the outright ownership is vested with the property owner or tenant at the end of the contracted term.</p>	<p>Energy Storage Systems purchased on a lease or power purchase agreements where outright ownership is vested with an external third party at the end of the contracted term.</p>

Climate Smart Buildings Bundled Rebates – Whole Building Approach	Eligible	Ineligible
<p><b>Categories and Description</b></p>	<ul style="list-style-type: none"> <li>• <b>Design and Documentation: Business Case Development</b> 75% up to \$10,000 – Consultant fees related to professional advice and documentation to build a business case for innovative, whole-building approaches to sustainability that include at least two SIS incentives</li> <li>• <b>Incentives Bundle: Project Implementation</b> <ul style="list-style-type: none"> <li>○ For buildings 4 storeys or fewer, 50% up to \$20,000 for two or more Sustainability Incentives Scheme rebates for whole-building approaches to sustainability.</li> <li>○ For buildings of 5 or more storeys, 50% up to \$40,000 for two or more Sustainability Incentives Scheme rebates project management and implementation of whole-building approaches to sustainability.</li> </ul> </li> </ul> <p><b>Pre-commitment required.</b></p> <p><b>Applications must address any two or more of the other Sustainability Incentives Scheme offerings.</b></p>	<ul style="list-style-type: none"> <li>• Projects that are maintenance, like-for-like replacements, or renewals.</li> <li>• Buildings less than 24 months from certificate of occupancy.</li> <li>• Statutory energy efficiency required for building consent but supports the overall sustainability of the building.</li> </ul>

**SUSTAINABILITY GRANTS AND INCENTIVES PROGRAM OPERATING GUIDELINES**

	<p>Applicants can apply for one or both parts of the Bundled Rebates – Whole Buildings Approach Incentive. Project Implementation applicants must have completed a Business Case Development incentive OR have detailed quote(s) or business case in place for project implementation that demonstrates expected environmental benefits of the project.</p>	
<b>Entities</b>	<ul style="list-style-type: none"> <li>• <b>Multistorey</b> Residential Commercial Strata/Community/Body Corporation Buildings</li> <li>• <b>Multistorey</b> Commercial properties</li> <li>• Residential Strata/Community/Body Corporation Buildings Shared Use areas or individual tenants</li> <li>• <b>Projects located in the City of Adelaide involving a change-of-use to residential through adaptive reuse.</b> Building categories include:             <ul style="list-style-type: none"> <li>○ Shop-tops: Buildings up to four storeys in height.</li> <li>○ Commercial to residential Buildings five storeys and above.</li> <li>○ Heritage: Adaptive reuse of heritage listed buildings to residential.</li> <li>○ Major Projects: Projects delivering 20+ dwellings (subject to Council decision).</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• Houses (Owner Occupied)</li> <li>• Houses (Tenanted)</li> <li>• Houses (Commonwealth Concession Card Holders)</li> <li>• <del>Single-storey Residential Strata/Community/Body Corporation Buildings</del></li> <li>• Small to Medium Enterprises</li> <li>• Not-for-profit Community or Sporting Facilities</li> </ul>
<b>Limits</b>	<p>Maximum of one application per site record per twelve (12) month period for eligible projects</p>	<p>Multiple applications per site record per twelve month period.</p>

## 2. Active Transport

Active Transport	Eligible	Ineligible
<b>Categories and Description</b>	<ul style="list-style-type: none"> <li>• <b>E-bikes for commuting purposes and Cargo bikes</b> 20% up to \$500</li> <li>• <del>Cargo bikes</del> 20% up to \$1,000</li> <li>• <del>Bike Parking Rack</del></li> </ul> <p>Purchases must be from a South Australian Business</p>	<ul style="list-style-type: none"> <li>• Non-Electric bikes</li> <li>• E-bikes not for commuting purposes</li> <li>• Purchases from a business outside of South Australia</li> </ul>
<b>Entities</b>	<ul style="list-style-type: none"> <li>• Houses (Owner Occupied)</li> <li>• Houses (Tenanted)</li> <li>• Houses (Commonwealth Concession Card Holders)*</li> <li>• Residential Strata/Community/Body Corporation Buildings</li> <li>• Small to Medium Enterprises</li> <li>• Multistorey Commercial properties</li> <li>• Not-for-profit Community or Sporting Facilities</li> </ul>	<p><del>*Bike parking rack rebates are not available for Houses of any kind.</del></p> <p>Not applicable</p>
<b>Limits per category</b>	<p><b>Eligible Residential, Business, Community and Sporting Premises</b> – maximum of one application per rateable, rate exempt or rate rebated premise.</p> <p><b>Building Owners, Community Corporations and Body Corporates</b> – maximum of one application per site record</p> <p>An application may include up to two bikes.</p>	<p>Multiple applications per rateable, rate exempt or rate rebated premise, or site record</p>

**3. Climate Ready Buildings**

<b>Shading Devices</b>	<b>Eligible</b>	<b>Ineligible</b>
<p><b>Categories and Description</b></p>	<ul style="list-style-type: none"> <li>50% up to \$2,000 – installation of fixed outdoor shading device to shade glass windows and doors</li> </ul> <p><b>Pre-commitment required.</b></p> <p>Shading devices can include shutters, blinds, and vertical or horizontal building screens with blades, battens or slats</p> <p>External shading devices must be fixed to the building and be shading glass windows and doors. <del>If automated, external shading devices must comply with AS/NZS 60335.2.97</del></p> <p><del>Shading devices must have at least a five year warranty</del></p>	<ul style="list-style-type: none"> <li>Indoor Shading Devices</li> <li>Outdoor Shading Devices that do not cover windows or doors</li> </ul>
<p><b>Entities</b></p>	<ul style="list-style-type: none"> <li>Houses (Owner Occupied)</li> <li>Houses (Tenanted)</li> <li>Houses (Commonwealth Concession Card Holders)</li> <li>Residential Strata/Community/Body Corporation Buildings</li> <li>Small to Medium Enterprises</li> <li>Multistorey Commercial properties</li> <li>Not-for-profit Community or Sporting Facilities</li> </ul>	<p>Not applicable</p>
<p><b>Limits</b></p>	<p><b>Eligible Residential, Business, Community and Sporting Premises</b> – maximum of one application per rateable, rate exempt or rate rebated premise.</p> <p><b>Building Owners, Community Corporations and Body Corporates</b> – maximum of one application per site record</p>	<p>Multiple applications per rateable, rate exempt or rate rebated premise, or site record</p>

Thermal Efficient Window or Door	Eligible	Ineligible
<p><b>Categories and Description</b></p>	<ul style="list-style-type: none"> <li>50% up to \$3,500 – Replacement of external single glazed windows or doors with thermally efficient windows or doors.</li> </ul> <p><b>Pre-commitment required.</b></p> <p>New windows or doors can be either a single glazed, double glazed, or triple glazed insulating glass unit.</p> <p>The total system U-value of the new windows or doors installed must not be more than UT 3.0 W/m<sup>2</sup>K</p> <p>New windows and doors must comply with AS 2047 and AS 1288.</p> <p>New windows and doors must have at least a five year warranty</p>	<ul style="list-style-type: none"> <li>Replacement of existing thermal efficient windows or doors.</li> <li>Installation of new windows or doors</li> <li>Installation of Windows or Doors with a total system U-value of more than UT 3.0 W/m<sup>2</sup>K</li> </ul>
<p><b>Entities</b></p>	<ul style="list-style-type: none"> <li>Houses (Owner Occupied)</li> <li>Houses (Tenanted)</li> <li>Houses (Commonwealth Concession Card Holders)</li> <li>Residential Strata/Community/Body Corporation Buildings</li> <li>Small to Medium Enterprises</li> <li>Multistorey Commercial properties</li> <li>Not-for-profit Community or Sporting Facilities</li> </ul>	<p>Not applicable</p>
<p><b>Limits</b></p>	<p><b>Eligible Residential, Business, Community and Sporting Premises</b> – maximum of one application per rateable, rate exempt or rate rebated premise.</p> <p><b>Building Owners, Community Corporations and Body Corporates</b> – maximum of one application per site record</p>	<p>Multiple applications per rateable, rate exempt or rate rebated premise, or site record</p>

**SUSTAINABILITY GRANTS AND INCENTIVES PROGRAM OPERATING GUIDELINES**

Insulation	Eligible	Ineligible
<p><b>Categories and Description</b></p>	<ul style="list-style-type: none"> <li>• 50% up to \$2,000 – installation of insulation in an uninsulated ceiling space, under floor space or wall</li> </ul> <p><b>Pre-commitment required.</b></p> <p>The insulation product used must achieve a minimum winter R-value of 3.5 for ceiling spaces and a minimum of 2 for under floor spaces or walls. The insulation product must be installed in accordance with the National Construction Code BCA Section J1.</p>	<ul style="list-style-type: none"> <li>• Insulation installed where there is pre-existing insulation <b>Not applicable</b></li> </ul>
<p><b>Entities</b></p>	<ul style="list-style-type: none"> <li>• Houses (Owner Occupied)</li> <li>• Houses (Tenanted)</li> <li>• Houses (Commonwealth Concession Card Holders)</li> <li>• Residential Strata/Community/Body Corporation Buildings</li> <li>• Small to Medium Enterprises</li> <li>• Multistorey Commercial properties</li> <li>• Not-for-profit Community or Sporting Facilities</li> </ul>	<p><b>Not applicable</b></p>
<p><b>Limits</b></p>	<p><b>Eligible Residential, Business, Community and Sporting Premises</b> – maximum of one application per rateable, rate exempt or rate rebated premise.</p> <p><b>Building Owners, Community Corporations and Body Corporates</b> – maximum of one application per site record</p>	<p>Multiple applications per rateable, rate exempt or rate rebated premise, or site record</p>

Rain Water Tanks	Eligible	Ineligible
<b>Categories and Description</b>	<ul style="list-style-type: none"> <li>● 50% up to \$500 – Rainwater tank &gt; 2,000 L plumbed into a single premise toilet, hot water service or washing machine.</li> <li>● 50% up to \$5,000 – Rainwater tank plumbed into a common laundry, public conveniences or a toilet or hot water service or washing machine in a negotiated number of dwellings.</li> </ul>	<ul style="list-style-type: none"> <li>● Rainwater tanks not plumbed into an eligible appliance</li> <li>● Rainwater tanks installed for garden use alone.</li> </ul>
<b>Entities</b>	<ul style="list-style-type: none"> <li>● Houses (Owner Occupied)</li> <li>● Houses (Tenanted)</li> <li>● Houses (Commonwealth Concession Card Holders)</li> <li>● Residential Strata/Community/Body Corporation Buildings</li> <li>● Small to Medium Enterprises</li> <li>● Multistorey Commercial properties</li> <li>● Not-for-profit Community or Sporting Facilities</li> </ul>	
<b>Limits</b>	<p><b>Residential, business, non-profit community and sporting facilities</b> – maximum of one application per rateable, rate exempt or rate rebated premises.</p> <p><b>Landlords and Body Corporates</b> – maximum one application per site record.</p>	

4.—Greening

Living Buildings Green Walls and Roofs	Eligible	Ineligible
<p><b>Categories and Description</b></p>	<ul style="list-style-type: none"> <li>50% up to \$5,000 – Design and Installation of a Green wall or Green Roof feature</li> </ul> <p><b>Pre-commitment required.</b></p> <p>Applicants must demonstrate that an appropriate maintenance plan has been developed.</p> <p>For green walls, evidence of a connected rainwater tank is required.</p>	<ul style="list-style-type: none"> <li>Applications without an appropriate maintenance plan</li> <li>Green walls without a connected rainwater tank.</li> </ul>
<p><b>Entities</b></p>	<ul style="list-style-type: none"> <li>Houses (Owner Occupied)</li> <li>Houses (Tenanted)</li> <li>Houses (Commonwealth Concession Card Holders)</li> <li>Residential Strata/Community/Body Corporation Buildings</li> <li>Small to Medium Enterprises</li> <li>Multistorey Commercial properties</li> <li>Not-for-profit Community or Sporting Facilities</li> </ul>	<p>Not applicable</p>
<p><b>Limits</b></p>	<p><b>Eligible Residential, Business, Community and Sporting Premises</b> – maximum of one application per rateable, rate exempt or rate rebated premise.</p> <p><b>Building Owners, Community Corporations and Body Corporates</b> – maximum of one application per site record</p>	<p>Multiple applications per rateable, rate exempt or rate rebated premise, or site record</p>

Trees and Native Plants	Eligible	Ineligible
<p><b>Categories and Description</b></p>	<ul style="list-style-type: none"> <li>• Up to \$100 – selected established mature trees or up to 10 tube stock to be planted on private property from a dedicated native nursery such as Provenance Indigenous Plants or State Flora Nursery.</li> </ul> <p><b>Approved Plant List:</b></p> <p><b>Trees</b></p> <ul style="list-style-type: none"> <li>• Drooping Sheoak (<i>Allocasuarina verticillata</i>) – suitable for pots</li> <li>• Southern Cypress Pine (<i>Callitris gracilis</i>) – suitable for pots</li> <li>• Native Apricot (<i>Pittosporum angustifolium</i>)</li> <li>• Native Cherry (<i>Exocarpos cupressiformis</i>)</li> </ul> <p><b>Mid – and understorey</b></p> <ul style="list-style-type: none"> <li>• Gold Dust Wattle (<i>Acacia acinacea</i>) – suitable for pots</li> <li>• Sticky Hop-Bush (<i>Dodonaea viscosa</i> ssp. <i>spatulata</i>)</li> <li>• Sweet Bursaria (<i>Bursaria spinosa</i>)</li> <li>• Desert Senna (<i>Senna artemisioides</i> ssp. <i>coriacea</i>) – suitable for pots</li> <li>• Common Emu Bush (<i>Eremophila glabra</i> ssp. <i>glabra</i>)</li> <li>• Native Scurf Pea (<i>Cullen australasicum</i>)</li> <li>• Austral Trefoil (<i>Lotus australis</i>)</li> <li>• Ruby Saltbush (<i>Enchylaena tomentosa</i>) – suitable for pots</li> <li>• Pale Fan-Flower (<i>Scaevola albida</i>) – suitable for pots</li> <li>• Running Postman (<i>Kennedia prostrata</i>) – suitable for pots</li> </ul>	<ul style="list-style-type: none"> <li>• Plants not on the approved plant list</li> <li>• Plants to be planted on public land (e.g. nature strip)</li> <li>• Plants from nurseries that are not dedicated native nurseries.</li> </ul>

**SUSTAINABILITY GRANTS AND INCENTIVES PROGRAM OPERATING GUIDELINES**

	<p><b>Grasses</b></p> <ul style="list-style-type: none"> <li>• Kangaroo Grass (Themeda triandra) – suitable for pots</li> <li>• Common Wallaby Grass (Rytidosperma caespitosum) – suitable for pots</li> <li>• Common Tussock-Grass (Poa labillardieri var. labillardieri) – suitable for pots</li> <li>• Lemon-scented Grass (Cymbopogon ambiguus)</li> </ul> <p><b>Sedges and rushes</b></p> <ul style="list-style-type: none"> <li>• Black-Anther Flax-Lily (Dianella revoluta var. revoluta) – suitable for pots</li> <li>• Pointed Mat-Rush (Lomandra densiflora) – suitable for pots</li> </ul> <p><b>Climbers</b></p> <ul style="list-style-type: none"> <li>• Old Man’s Beard (Clematis microphylla) – suitable for pots</li> <li>• Sweet Apple-Berry (Billardiera cymose)</li> </ul>	
<p><b>Entities</b></p>	<ul style="list-style-type: none"> <li>• Houses (Owner Occupied)</li> <li>• Houses (Tenanted)</li> <li>• Houses (Commonwealth Concession Card Holders)</li> <li>• Residential Strata/Community/Body Corporation Buildings</li> <li>• Small to Medium Enterprises</li> <li>• Multistorey Commercial properties</li> <li>• Not-for-profit Community or Sporting Facilities</li> </ul>	
<p><b>Limits</b></p>	<p><b>Eligible Residential, Business, Community and Sporting Premises</b> – maximum of one application per rateable, rate exempt or rate rebated premise.</p> <p><b>Building Owners, Community Corporations and Body Corporates</b> – maximum of one application per site record</p>	<p>Multiple applications per rateable, rate exempt or rate rebated premise, or site record</p>

## 5. 4 Resource Recovery

Food Organics Collection Service		
	Eligible	Ineligible
<b>Categories and Description</b>	<ul style="list-style-type: none"> <li>• Six-months expenses up to \$4,000 – contracting a food organics collection service.</li> </ul> <p>Billing invoices from licenced operator over a consecutive six months required, billing periods must not overlap.</p> <p>Organic waste bins must be stored in compliance with the City of Adelaide Waste Management by-laws 2024.</p> <p>If an individual business is applying, waste must be managed by that business and not by a building manager or landlord.</p>	Not applicable
<b>Entities</b>	<ul style="list-style-type: none"> <li>• Small to Medium Enterprises</li> <li>• Multistorey Commercial properties</li> <li>• Not-for-profit Community or Sporting Facilities</li> </ul>	<ul style="list-style-type: none"> <li>• Houses (Owner Occupied)</li> <li>• Houses (Tenanted)</li> <li>• Houses (Commonwealth Concession Card Holders)</li> <li>• Residential Strata/Community/Body Corporation Buildings</li> </ul>
<b>Limits</b>	<p><b>Business, non-profit community sporting facilities</b> – maximum of one application per rateable, rate exempt or rate rebated premise.</p> <p><b>Landlord, building owners, and body corporations</b> – maximum of one application per site record</p>	Multiple applications per premise or site record.

**Commercial  
Green-Waste  
Diversion**

**Eligible**

**Ineligible**

**SUSTAINABILITY GRANTS AND INCENTIVES PROGRAM OPERATING GUIDELINES**

<p><b>Categories and Description</b></p>	<ul style="list-style-type: none"> <li>● 50% up to \$5,000 on out-right purchase or first 12-months of a rental agreement – commercial rapid composter, dehydrator or similar system to divert green waste from landfill.</li> </ul> <p><b>Pre-commitment required</b> including statement affirming landfill avoidance strategy. This could include:</p> <ul style="list-style-type: none"> <li>a. Privately Contracted Green Waste Removal Service (billing invoices from licenced operator over a consecutive two months required as proof, billing periods must not overlap)</li> <li>b. Providing green waste to community garden.</li> </ul> <p>A trade waste application may be required from SA Water to operate a commercial composter, dehydrator, or similar system on site if the system dispels wastewater to the sewer network. The name of the officer and date of contact must be included in the application and, if required, a copy of an approved trade waste application must be provided.</p> <p>Organic waste bins must be stored in compliance with the City of Adelaide Waste Management by-laws 2018.</p> <p>If an individual business is applying, waste must be managed by that business and not by a building manager or landlord.</p>	<ul style="list-style-type: none"> <li>● Maintenance or other costs associated with running the system.</li> <li>● Application that does not define landfill avoidance strategy or details of contact with SA Water officer regarding requirement for Trade Waste Application.</li> <li>● Applications where organic waste bins are not being stored in compliance with City of Adelaide Waste Management By-Laws</li> <li>● Applications where individual business applying but waste managed by landlord or building manager.</li> </ul>
<p><b>Entities</b></p>	<ul style="list-style-type: none"> <li>● Small to Medium Enterprises</li> <li>● Multistorey Commercial properties</li> </ul>	<ul style="list-style-type: none"> <li>● Houses (Owner Occupied)</li> <li>● Houses (Tenanted)</li> </ul>

	<ul style="list-style-type: none"> <li>• Not-for-profit Community or Sporting Facilities</li> </ul>	<ul style="list-style-type: none"> <li>• Houses (Commonwealth Concession Card Holders)</li> <li>• Residential Strata/Community/Body Corporation Buildings</li> </ul>
<b>Limits</b>	maximum of one application per rateable, rate exempt or rate rebated premises.	Multiple applications per premises.

<b>Indoor Sorting Bins and Hard Waste Collection</b>	<b>Eligible</b>	<b>Ineligible</b>
<p><b>Categories and Description</b></p>	<ul style="list-style-type: none"> <li>• 50% up to \$5,000 – indoor sorting bin (e.g. recycling, organics) and educational signage and use of a private waste contractor to remove unwanted materials in a storage area to increase space for resource recovery items (e.g. bins, reusable containers).</li> </ul> <p><b>Pre-commitment required</b></p> <p>Indoor bins must match existing back-of-house bin collection services. Eligible streams include:</p> <ul style="list-style-type: none"> <li>• food organics</li> <li>• 10c containers</li> <li>• co-mingled recycling</li> <li>• paper and cardboard</li> <li>• electronic waste and batteries</li> </ul> <p>Bin colours must match the National Australian standard (e.g. green/FOGO, yellow/co-mingled recycling, blue/paper and cardboard).</p> <p>If Hard Waste included, billing invoices from a licensed waste operator must be presented.</p>	<ul style="list-style-type: none"> <li>• Bins for materials processed as alternative fuel</li> </ul>

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	If an individual business is applying, hard waste must be owned and managed by that business and not by a building manager or landlord. Evidence must be provided to show how space recovered through hard waste pickup will be used for resource recovery/reusable systems. Site visit may occur to ensure storage space setup matches evidence provided.	
<b>Entities</b>	<ul style="list-style-type: none"> <li>• Small to Medium Enterprises</li> <li>• Multistorey Commercial properties</li> <li>• Not-for-profit Community or Sporting Facilities</li> </ul>	<ul style="list-style-type: none"> <li>• Houses (Owner Occupied)</li> <li>• Houses (Tenanted)</li> <li>• Houses (Commonwealth Concession Card Holders)</li> <li>• Residential Strata/Community/Body Corporation Buildings</li> </ul>
<b>Limits</b>	<p><b>Business, non-profit community sporting facilities</b> – maximum of one application per rateable, rate exempt or rate rebated premise.</p> <p><b>Landlord, building owners, and body corporations</b> – maximum of one application per site record</p>	Multiple applications per premise or site record.

<b>Suppliers of Reusable Delivery Containers</b>	<b>Eligible</b>	<b>Ineligible</b>
<b>Categories and Description</b>	<ul style="list-style-type: none"> <li>• 50% up to \$500 – services that deliver back-of-house supplies in reusable containers to your business.</li> </ul> <p><b>Pre-commitments required</b></p> <p>Evidence of reusable transport containers (e.g., reusable crates, kegs) used by supplier must be provided (swap system)</p>	<ul style="list-style-type: none"> <li>• Beer kegs, pallets, bakery crates, large drums/tanks and milk crates</li> <li>• cannot be used by a supplier to replenish their existing stock of reusable containers.</li> </ul>

	<p>Billing invoices over a consecutive two-month period from a supplier must be presented, and the billing period must not overlap</p> <p>The rebate applicant must be receiving supplies transported with reusable delivery containers. Supplier can be located outside the CoA as long as the recipient of this rebate is located within the Adelaide CBD or North Adelaide.</p>	
<b>Entities</b>	<ul style="list-style-type: none"> <li>• Small to Medium Enterprises</li> <li>• Not-for-profit Community or Sporting Facilities</li> </ul>	<ul style="list-style-type: none"> <li>• Multistorey Commercial properties</li> <li>• Houses (Owner Occupied)</li> <li>• Houses (Tenanted)</li> <li>• Houses (Commonwealth Concession Card Holders)</li> <li>• Residential Strata/Community/Body Corporation Buildings</li> </ul>
<b>Limits</b>	<p><b>Business, non-profit community sporting facilities</b> – maximum of one application per rateable, rate exempt or rate rebated premise.</p> <p><b>Landlord, building owners, and body corporations</b> – maximum of one application per site record</p>	<p>Multiple applications per premise or site record.</p>

<b>Initial Purchase of Reusable Delivery Containers</b>	<b>Eligible</b>	<b>Ineligible</b>
<b>Categories and Description</b>	<ul style="list-style-type: none"> <li>• 50% up to \$10,000 – initial purchase of reusable transport</li> </ul>	<ul style="list-style-type: none"> <li>• Beer kegs, milk crates, bakery</li> </ul>

**SUSTAINABILITY GRANTS AND INCENTIVES PROGRAM OPERATING GUIDELINES**

	<p>containers between supplier and business.</p> <p><b>Pre-commitments required</b></p> <p>Evidence of reusable transport containers (e.g., reusable crates, kegs) used by supplier must be provided (swap system)</p> <p>Reusable transport containers must be made with at least 50% recycled material. Reusable containers must comply with SA Health and Transport standards.</p> <p>The rebate applicant must be either a CoA business receiving supplies transported with the purchased reusable delivery containers or be a CoA business transporting products with purchased reusable containers (swap system).</p>	<p>crates, large drums/ tanks, and pallets</p> <ul style="list-style-type: none"> <li>cannot be used by a supplier to replenish their existing stock of reusable containers.</li> </ul>
<b>Entities</b>	<ul style="list-style-type: none"> <li>Small to Medium Enterprises</li> <li>Not-for-profit Community or Sporting Facilities</li> </ul>	<ul style="list-style-type: none"> <li>Multistorey Commercial properties</li> <li>Houses (Owner Occupied)</li> <li>Houses (Tenanted)</li> <li>Houses (Commonwealth Concession Card Holders)</li> <li>Residential Strata/ Community/ Body Corporation Buildings</li> </ul>
<b>Limits</b>	<p><b>Business, non-profit community sporting facilities</b> – maximum of one application per rateable, rate exempt or rate rebated premise.</p> <p><b>Landlord, building owners, and body corporations</b> – maximum of one application per site record</p>	<p>Multiple applications per premise or site record.</p>



## Extreme Weather Support for People Sleeping Rough

Strategic Alignment - Our Community

Public

Tuesday, 7 April 2026

**City Planning, Development and Business Affairs Committee**

**Program Contact:**

Sarah Gilmour, Associate Director Park Lands, Policy & Sustainability

**Approving Officer:**

Ilia Houridis, Director City Shaping

### EXECUTIVE SUMMARY

The purpose of this report is to respond to Council's decision of 10 March 2026 asking the Administration to prepare a report by mid-April 2026, to 'assist the Council in ensuring that no rough sleeper in the City of Adelaide seeking safety from extreme weather will be denied shelter in the winter of 2026'.

In considering the primary question about the provision of 'safe, temporary accommodation during the declaration of Code Blue Tier 2 Activation' within Council-owned premises, Administration met with representatives from the Department of Human Services (DHS), Baptist Care SA (WestCare), the Hutt Street Centre and the South Australia Housing Trust to inform the report and recommendations. Through the Council of Capital City Lord Mayor's network Administration sought and received information about the extreme weather responses of different Australian capital cities.

The conclusion from DHS and extreme weather service delivery partners is that within the CBD, emergency accommodation has sufficient capacity to meet the needs of adult men and women, though considerations remain around individual preferences and specific cohort needs.

Accessing overnight temporary accommodation, even in extreme and severe weather events, is complicated, and people entrenched in sleeping rough may prefer to access respite and a meal before returning to the streets or Adelaide Park Lands overnight.

Information from State Government Agencies and service providers indicates that the following cohorts may currently be underserved during Code events:

- Young people (under 25 years old).
- Women (single and/or with/without children).
- People with pets.

Recommendations for the safety of people sleeping rough in extreme weather include:

- Expansion of care packages.
- Development of an Extreme Weather Response Protocol.
- Advocate and explore in collaboration with the DHS potential opportunities to better address cohorts currently underserved.
- Continued advocacy to the State Government for permanent supportive housing and transitional accommodation as the primary and long term response to homelessness and rough sleeping.
- Connecting current Council supports through transport services to existing overnight emergency accommodation.

# RECOMMENDATION

The following recommendation will be presented to Council on 14 April 2026 for consideration

## THAT THE CITY PLANNING, DEVELOPMENT AND BUSINESS AFFAIRS COMMITTEE RECOMMENDS TO COUNCIL

### THAT COUNCIL

1. Notes the findings of the report to Council into the use of Council owned community and/or business properties for safe, temporary accommodation is that accommodation needs are currently being met by specialist homelessness service providers as contained in Item 7.2 on the Agenda for the City Planning, Development and Business Affairs Committee held on 7 April 2026.
  2. Notes overnight accommodation for people sleeping rough during extreme weather is the responsibility of the State Government, and that existing services provided by the City of Adelaide to support the safety and wellbeing of people sleeping rough include:
    - 2.1. Distribution of public information.
    - 2.2. Libraries and community centres acting as heat and weather refuges during normal operating hours and availability of care packages.
    - 2.3. Referrals to Homelessness Connect.
    - 2.4. Community Safety review of enforcement of cease camping notices.
  3. Notes the following proposed actions by the City of Adelaide to increase the safety and wellbeing of rough sleepers:
    - 3.1. Expansion of the care packages provided through the libraries and community centres to also include a beanie and socks during winter months and a hat and sunscreen during summer months (subject to 2026/27 budget deliberations).
    - 3.2. Development of an Extreme Weather Response Protocol for people sleeping rough in the City of Adelaide, which outlines roles and responsibilities, including strengthened communication about the availability and offerings of City of Adelaide premises.
    - 3.3. Explore in collaboration with the Department of Human Services potential opportunities with Safe Pets, Safe Families to support people with pets during extreme weather events.
    - 3.4. Continued advocacy to the State Government for permanent supportive housing and transitional accommodation as the primary response to sleeping rough and homelessness.
-

## IMPLICATIONS AND FINANCIALS

City of Adelaide 2024-2028 Strategic Plan	<p><b>Strategic Alignment – Our Community</b></p> <p>Our Objective is to: Support our communities to thrive</p> <p>Key Action: Work with partners to identify new and innovative ways to reduce rough sleeping and homelessness.</p>
Policy	<p>The City of Adelaide’s Homelessness Strategy – Everyone’s Business, includes a bold move in relation to Emergency Shelter which states:</p> <p><i>In partnership with the South Australian Homelessness Alliance, investigate whether the City of Adelaide community infrastructure is made available in response to extreme heat and cold weather such as State Government announcements of Code Red and Code Blue.</i></p>
Consultation	<p>Administration has engaged with the following agencies and organisations to inform this report:</p> <ul style="list-style-type: none"> <li>• Department of Human Services (DHS)</li> <li>• Baptist Care SA (WestCare)</li> <li>• Hutt Street Centre</li> <li>• SA Housing Trust.</li> </ul>
Resource	<p>Expansion of care packages available in the City of Adelaide’s libraries and community facilities. Consideration of extending and/or adjusting the opening hours for libraries and community centres depends on the outcome of the current libraries review.</p>
Risk / Legal / Legislative	<p>Not as a result of this report</p>
Opportunities	<p>Development of a City of Adelaide Extreme Weather Response Protocol for people sleeping rough. Expansion of the care packages provided through the libraries and community centres.</p>
25/26 Budget Allocation	<p>Not as a result of this report</p>
Proposed 26/27 Budget Allocation	<p>To be considered as part of the 2026/27 budget bid process. An allocation of \$3,000 to supply beanies, socks, hats and sunscreen to expand the care packages would be required. Distribution and uptake would be monitored throughout 2026/27 to assess the level of provision required in future years.</p>
Life of Project, Service, Initiative or (Expectancy of) Asset	<p>Subject to Council decision, the expansion of care packages and/or adjusted library and community centre operating hours could be ongoing (subject to annual review).</p>
25/26 Budget Reconsideration (if applicable)	<p>Not as a result of this report</p>
Ongoing Costs (eg maintenance cost)	<p>To be reviewed for 2027/28 Annual Business Plan and Budget process.</p>
Other Funding Sources	<p>Opportunity to explore funding sources through State Government funding and partnerships with other not-for-profit organisations.</p>

# DISCUSSION

## Purpose

1. The purpose of this report is to respond to Council's decision of 10 March 2026 asking the Administration to prepare a report by mid-April 2026, to 'assist the Council in ensuring that no rough sleeper in the City of Adelaide seeking safety from extreme weather will be denied shelter in the winter of 2026'.
2. The decision seeks exploration of options to make Council owned community and/or business properties available for temporary accommodation during Tier 2 weather events, as follows:

*'Consistent with the commentary at para 12 of Item 17.3 on February 10th (and noting the resolution of Council at Item 17.1 at the meeting of February 24th, 2026) asks the Administration to assist Council in ensuring that no rough sleeper in the City of Adelaide seeking safety from extreme weather will be denied shelter in the winter of 2026 by preparing a report for Council consideration by the middle of next month that;*

  1. *Details which Council owned community and/or business properties could be turned into safe, temporary accommodation during the declaration of Code Blue Tier 2 Activations as a trial program between the beginning of June and the end of August, 2026*
  2. *The report should:*
    - 2.1. *Detail optimum operating hours, assuming shelter and any necessary support service would be provided complementary to and in addition to the hours of operation of existing accommodation and/or service providers*
    - 2.2. *Quantify, through discussion with existing accommodation and service providers the likely number of rough sleepers not accommodated by current rough sleeper venues and services for whom shelter could be provided*
    - 2.3. *Scope the nature of the shelter to be provided by Council and any desirable accompanying services*
    - 2.4. *Identify potential sources of State Government and homelessness sector support, including the provision of funding and/or personnel*
    - 2.5. *Calculate the likely cost of the initiative to City of Adelaide through any required reconsideration of the 25/26 Budget associated with the QF3 report to Council and for the 26/27 budget deliberations, including costings for staff resourcing, security and specialist expertise required, and*
    - 2.6. *Advise of any other relevant issues to assist in the successful completion of the trial.'*
3. Sister Janet Mead's Adelaide Day Centre for Homeless Persons Incorporated wrote to the Office of the Chief Executive Officer in March 2026 in support of an investigation into making more Council properties available for emergency accommodation for rough sleepers per the Council's March decision.

## Background

4. Weather conditions such as excessive heat and cold can pose a risk to the health, safety and wellbeing of people sleeping rough.
5. The Rough Sleeper Extreme Weather Response (RS EWR) is led by the Department of Human Services (DHS) and supports people rough sleeping during periods of severe or extreme weather across South Australia.
6. The State Government, through the DHS, is currently undertaking an Extreme Weather Response Review, of which the City of Adelaide is a member of the Steering Committee. The State Government's review and recommendations are due to be finalised by 30 June 2026.

7. DHS defines Tier 1 and Tier 2 responses as follows:

	Tier 1 Response by Service Agencies	Tier 2 Response by Service Agencies
<b>Code Red</b>	<ul style="list-style-type: none"> <li>• Distribution of water, sunscreen, hats, hydration sachets, etc.</li> <li>• Extended daytime hours and staff</li> <li>• Identifying heat watch clients to be prioritised</li> <li>• Provide maps of where to find air-conditioned public spaces and drinking fountains.</li> <li>• Provide heat-related information to clients including how to cope with heat stress and how to recognise the signs of heat stress.</li> <li>• Provide emergency services contact list to clients.</li> </ul>	Everything in Tier 1 plus: Emergency accommodation in the form of: <ul style="list-style-type: none"> <li>• Referrals to existing shelters</li> <li>• Hotel/motel for clients identified through risk assessment as heat watch clients</li> <li>• Outreach support to hotel/ motel clients.</li> </ul>
<b>Code Blue</b>	<ul style="list-style-type: none"> <li>• Distribution of hot drinks and meals, bedding, blankets, sleeping bags and warm clothes</li> <li>• Maps of where to find heated public spaces</li> <li>• Provide Emergency services contact lists to clients</li> <li>• Extended daytime hours and staff</li> </ul>	
<b>Severe Weather</b>	<ul style="list-style-type: none"> <li>• Same services available under Tier 1 for code red and blue.</li> </ul>	

Source: Department of Human Services (DHS)

8. Overnight accommodation is currently only available in a Tier 2 response.

### Capacity of the Tier 2 Response

- To assist with the preparation of the report in the short time available, Administration met with relevant State Government Agencies and existing service providers and relied on their data and experience to determine if there is a shortfall and need for additional accommodation within the existing system.
- In metropolitan Adelaide, WestCare (under Baptist Care SA) is funded by the DHS to provide overnight shelter during Tier 2 Code Red and Code Blue responses for people who don't have access to adequate shelter (and likely rough sleeping) during extreme or severe weather events.
- The site at WestCare has the capacity to cater for up to 50 people overnight and includes two separate indoor spaces, a general area and a women-only area.
- Since October 2024, there have been 10 Tier 2 Code Red or Cold Blue events activated by the DHS in the City of Adelaide.
- Over this same period, the WestCare site has had an average usage of 60% or approximately 30 beds. There has only been one Tier 2 Code Red where WestCare was at 100% capacity. This was associated with a heat wave that extended over multiple consecutive days and nights.
- Homeless Connect SA is also available during an activation to consider other accommodation options (such as a motel or hotel) for people for whom WestCare may not be a suitable option.
- Information from State Government Agencies and service providers indicates that securing motel or hotel accommodation can be challenging during periods when major events are taking place across the city.
- During a Tier 2 Code Red or Code Blue, Hutt Street Centre extend their opening hours to provide support and services for people at risk or experiencing homelessness. Extended opening hours can vary but are typically from 1:00pm to 4:30pm Monday to Friday and until 12:00pm on Saturday depending on staff availability and overall need.

### People sleeping rough seeking shelter in extreme weather

- Information from State Government Agencies and service providers indicates that the following cohorts may currently be underserved during Code events:

- 17.1. Young people (under 25 years old). Currently WestCare only accepts people aged over 18 years.
- 17.2. Women (single and/or with/without children), noting that women are eligible for accommodation through Homeless Connect emergency accommodation during extreme weather events and can also stay at WestCare.
- 17.3. People with pets.
- 18. Accommodating young people and people with pets on a short-term basis adds further complexity to the extreme weather response. St John's Youth have a 30-bed facility within the City of Adelaide, providing crisis accommodation, including through Homeless Connect in extreme weather events.
- 19. Administration is aware of a not-for-profit organisation, Safe Pets, Safe Families, that provides foster care to temporarily home pets for people experiencing domestic violence, homelessness or sickness. Administration will explore, in collaboration with DHS, potential opportunities with Safe Pets, Safe Families to support people with pets during extreme weather activations.

### **Council owned community and/or business properties**

- 20. Council has raised the previous use of the Adelaide Central Bus Station and whether that could again be made available in extreme weather events.
  - 20.1. Adelaide Central Bus Station, located at 83 Franklin Street, Adelaide, operates from 6:00am to 8:30pm, seven days a week.
  - 20.2. During opening hours, it accommodates a high number of bus services throughout the day and night. On average there are 465 departures and 421 arrivals per month, 15 departures and 14 arrivals per day, respectively.
  - 20.3. The Bus Station has previously been used for overnight shelter during extreme and severe weather events; this arrangement pre-dates the current services available at WestCare.
  - 20.4. The lobby area is currently used informally by some individuals seeking temporary shelter and access to the toilet facilities. Anecdotally, this has presented challenges relating to anti-social behaviour.
  - 20.5. The service counters and various areas of the Bus Station concourse are subject to commercial leases to various coach operators. Any changes would require consultation with operators.
  - 20.6. The building is community titled with Common Ground who own the apartments above. Any changes to the use of the building may require approval from the body corporate.
- 21. Advice from State Government Agencies and service providers indicates that doubling resources across multiple sites can be challenging to manage and staff effectively, often yielding minimal additional benefit or serving few, if any, extra clients.
- 22. WestCare has advised that they currently do not have additional capacity to staff or partner with Council to operate or support another site within the city.
- 23. As discussed by Council in response to another Motion on Notice on 24 February 2026 and in ongoing discussions about Aboriginal and remote visitors, the pressing need within the city is for permanent supportive and/or transitional accommodation.
- 24. Administration's recommendation is that the current provision of temporary accommodation in extreme weather events is adequate though considerations remain around individual preferences and specific cohort needs. Supplementing with additional accommodation is complex and could undermine the existing efforts of DHS and Baptist Care SA.
- 25. As Council's request seeks safety for people sleeping rough from extreme weather, Administration advises of the following Council premises that may provide temporary respite and shelter during extreme weather but do not include overnight accommodation:
  - 25.1. Adelaide Central Bus Station (refer above).
  - 25.2. Minor Works Building Community Centre which is open Monday and Wednesday to Friday from 9:00am to 5:00pm and Tuesday from 9:30am to 5:00pm.
  - 25.3. North Adelaide Library and Community Centre which is open Monday to Wednesday and Friday from 10:00am to 6:00pm, Thursday from 10:00am to 8:00pm, and Saturday from 11:00am to 2:00pm.
  - 25.4. Hutt Street Library which is open Monday to Friday from 10:00am to 5:00pm and Saturday from 10:00am to 2:00pm.
  - 25.5. City Library (noting the City Library is in the process of moving to a new site on North Terrace).

- 25.6. Adelaide Town Hall which is open to the public Monday to Friday from 9:00am to 5:00pm.
- 25.7. Adelaide Central Market which is open for business Tuesday to Saturday at varying times between 7:00am and 9:00pm.
- 25.8. Rundle Mall which is open Monday to Thursday from 9:00am to 5:30pm, Friday from 9:00am to 9:00pm and Saturday and Sunday from 9:00am to 5:00pm.

#### **Other opportunities and measures**

- 26. The measures outlined below relate to options that can build on existing work by the City of Adelaide as day time respite, noting that overnight capacity is accommodated for in the system and that the State Government and various service providers that Administration engaged with in finalising this report spoke to maintaining current lines of responsibility and the challenges in getting appropriately qualified staff to cover an even wider spread of sites with overnight care.

#### Libraries and community centres

- 27. The City of Adelaide could improve on the existing access to safe, climate-controlled daytime spaces that provide respite during periods of extreme or severe weather. This may include:
  - 27.1. Extending and/or adjusting operating hours of libraries and community centres as places of refuge, comfort, and support.
  - 27.2. Whilst the current review being undertaken as part of the relocation of the City Library from Rundle Place to North Terrace is looking at operating hours, any extension of time will have resourcing impacts.
  - 27.3. Expanding care packages provided through the libraries and community centres to include a beanie and socks during winter months and a hat and sunscreen during summer months could be instituted.
  - 27.4. Communication to individuals that these care packages are available will need to be incorporated, noting that the care packages are currently provided through donations.

#### Community buildings in the Adelaide Park Lands

- 28. Administration proposes engaging with Community Groups who may consider providing access to buildings in the Adelaide Park Lands during extreme weather events. As per the above example, this would be during the day, with a need to connect people to relevant services when a code red or blue is called for overnight accommodation.
- 29. In this context the use of existing community facilities during the day would still need careful planning, clear protocols, and an assessment of the resourcing to support the safety and wellbeing of the community, support workers and volunteers.

#### Public infrastructure

- 30. Advice from Hutt Street Centre is that additional infrastructure in the public realm would support their service provision and tolerance towards their clients.
- 31. They referenced a public toilet on the eastern side of Hutt Road and additional bin provision in Carriageway Park / Tuthangga (Park 17) and Peppermint Park / Wita Wirra (Park 18) as examples.
  - 31.1. A new Exeloo toilet is being commissioned in Park 17 near the corner of Greenhill Road and Beaumont Road.
  - 31.2. The existing public toilet facility, located near the corner of Greenhill Road and Glen Osmond Road, will be demolished following the completion of the new toilet which is expected to be completed in May 2026.
  - 31.3. There are currently five public bins and three public drinking fountains (including one located at the corner of South Terrace and Hutt Road) available in Park 17.
  - 31.4. Additional public bins and public drinking fountains are also available in the surrounding Adelaide Park Lands.
- 32. Additional supporting public infrastructure through the city and the Adelaide Park Lands could include:
  - 32.1. Expanding the network and availability of accessible 24/7 public toilets in line with the City of Adelaide Public Toilet Strategy.
  - 32.2. Expanding the network of public drinking fountains, which are referenced in our Social Infrastructure and Asset Management planning work.
  - 32.3. Increasing the provision and waste collection of public bins.

- 32.4. Investigating options to provide showers and lockers as outlined in the City of Adelaide's Homelessness Strategy.
- 32.5. Investigating options for a pet holding facility within the city to support individuals with pets.
- 32.6. Investigating supported mobile cooling hubs, in partnership with the State Government, Toward Home Alliance and relevant service providers.

Extreme Weather Response Protocol

- 33. Improve communication of extreme weather response across stakeholders via the development of a City of Adelaide Extreme Weather Response Protocol for people sleeping rough in partnership with DHS, Toward Home Alliance and other partners.

Advocacy for the City of Adelaide

- 34. Advocating to the State Government for the provision of permanent supportive housing and transitional accommodation in the city.

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## ATTACHMENTS

Nil

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- END OF REPORT -